
AABC Commissioning Group

AIA Provider Number 50111116



Tales of Commissioning and Net Zero Building - Lombardo Welcome Center at Millersville University

Course Number: CXENERGY1918



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AKF

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Questions related to specific materials, methods, and services will be addressed at the conclusion of this presentation.

This course is registered with **AIA**



Course Description

The Lombardo Welcome Center is designed to be Millersville's first Zero Energy Building. Now open, the building stands as a clear testament of the owner's commitment to sustainability and to the goal of pursuing carbon neutrality by 2040. This case study presentation examines the challenges and rewards associated with this ambitious project.

Learning Objectives

At the end of the this course, participants will be able to:

1. Examine system design strategies employed for high performance and energy savings.
2. Identify key commissioning challenges associated with net zero buildings.
3. Discuss the teamwork and shared focus required by all parties (designers, owners, contractors, and Cx) to achieve net zero energy.
4. Evaluate the building's ongoing performance and how the study of this data has led to lessons learned.

An aerial night photograph of the Millersville University campus. The image shows various university buildings, parking lots, and sports fields. A red arrow points to a specific building in the upper-middle section of the campus. The text "Lombardo Welcome Center Location" is overlaid on the image, pointing to the building indicated by the arrow. The university's name is displayed in a large, stylized font at the bottom of the image.

Lombardo Welcome Center Location

Millersville University



WELCOME CENTER
STAFF PARKING
(38 SPACES)

EXISTING PARKING
(214 SPACES)

ADA ACCESSIBLE
RAMPS

JAMES STREET

WELCOME CENTER
VISITOR PARKING
(17 SPACES)

ADA ACCESSIBLE
RAMP

EXISTING
PARKING LOT

EXISTING
DROP-OFF

LOMBARDO
WELCOME
CENTER

SOLAR
TRACKER

GORDINIER
HALL

GORDINIER
ADDITION

FIRE LANE

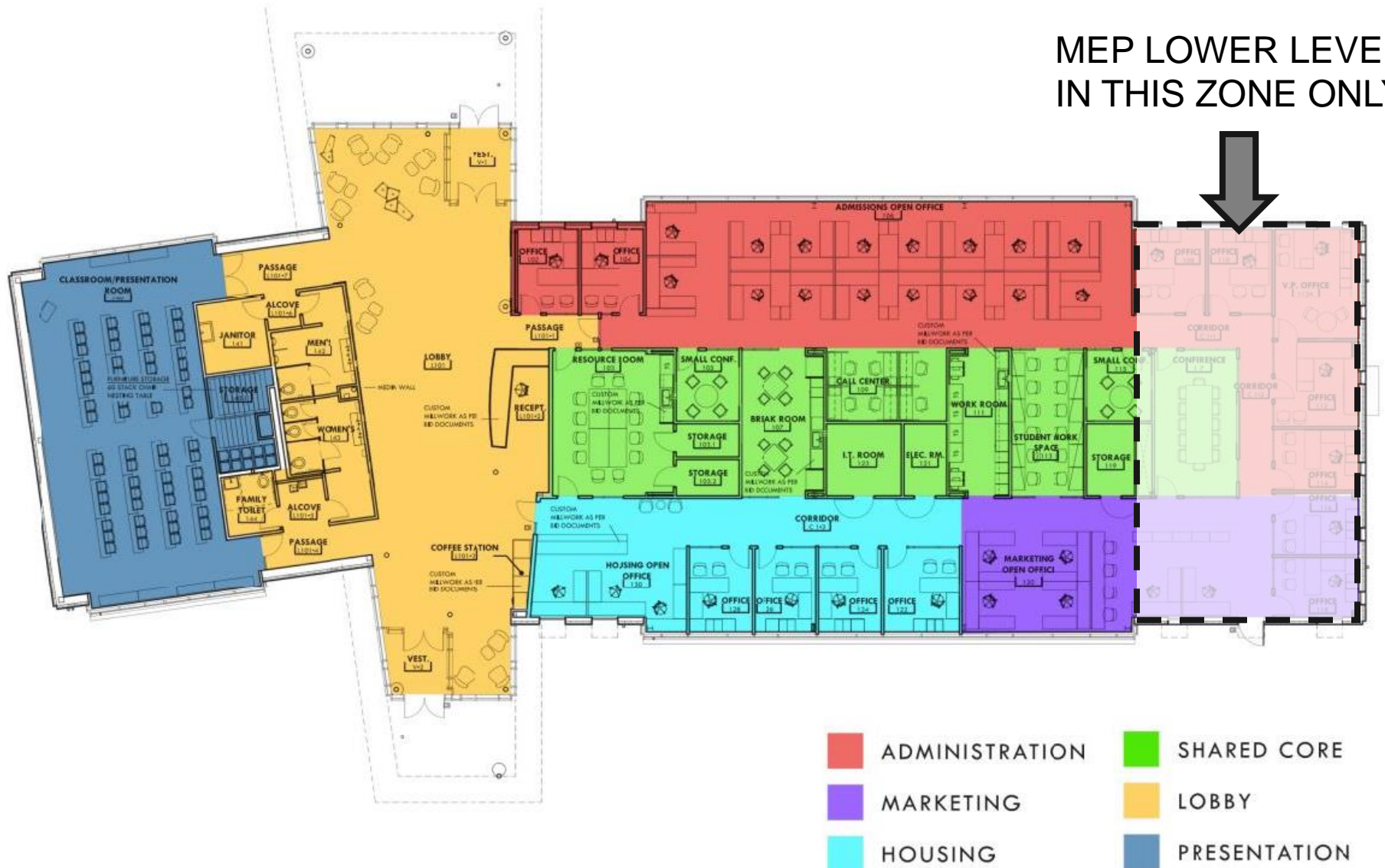
RESIDENCE HALL

- SETBACK LINE
- EASEMENT LINE
- RIGHT-OF-WAY LINE
- CENTER LINE
- PROPOSED 8'-0" LIGHT STANDARDS
- EXISTING FENCE
- PROPOSED FENCE
- PROJECT LIMIT LINE
- BOLLARD LIGHT
- FIRE DEPARTMENT CONNECTION
- ASPHALT PAVING
- CONCRETE WALK



Lombardo Floor Plan

MEP LOWER LEVEL
IN THIS ZONE ONLY



Lombardo Images



Design Stage: Energy Efficiency

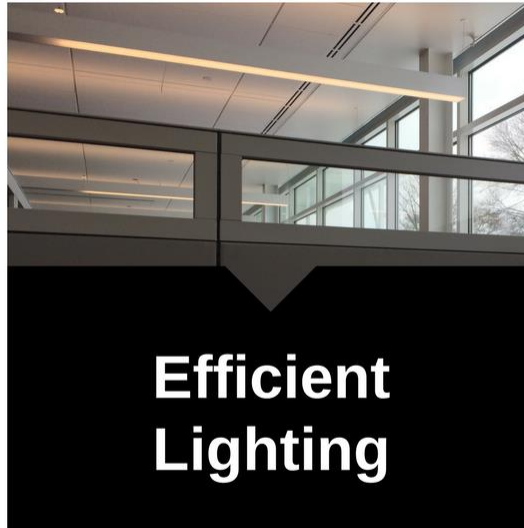
Zero energy begins with energy efficiency.

A tight building envelope, proper siting, efficient lighting and passive heating and cooling all help make the Lombardo Welcome Center about 60% more efficient than other campus buildings.

**Tight building
envelope and
proper siting**



**Efficient
Lighting**



**Geothermal heating
and cooling**



Building Envelope Strategies

**Highly Insulated Envelope,
Limiting Thermal Bridging**



Shading and Glare Control



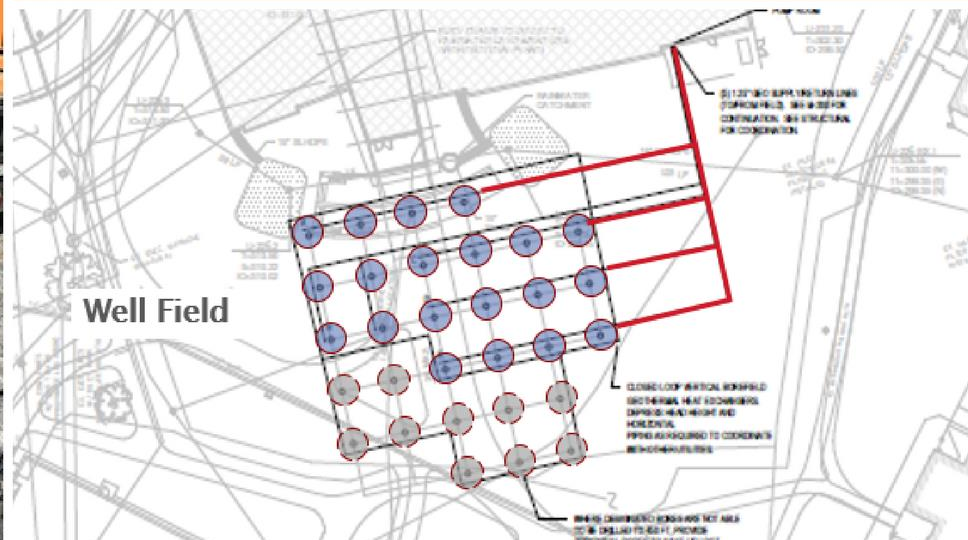
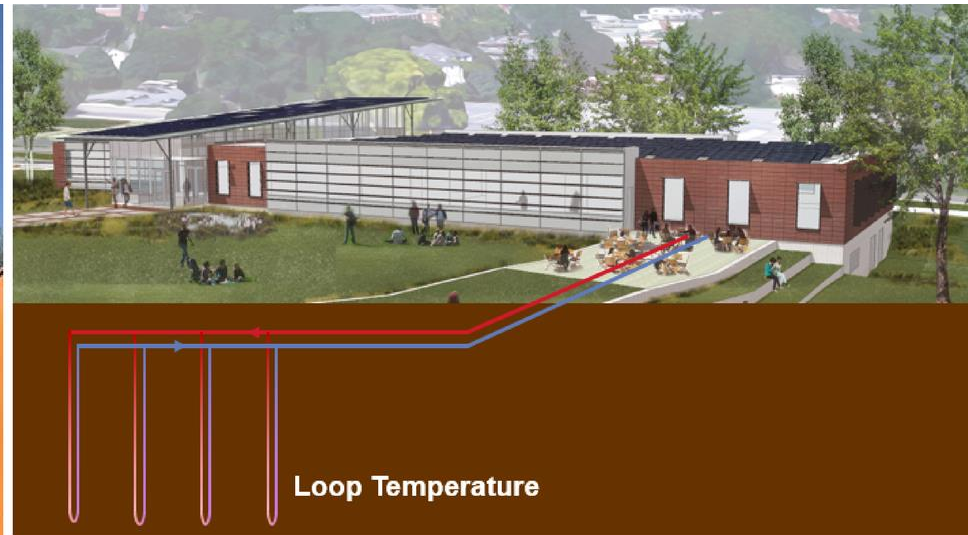
Lighting: LED Lights with Daylight Dimming Controls

Interior Lighting: 0.63 w/sf (1.2 w/sf code allowance)

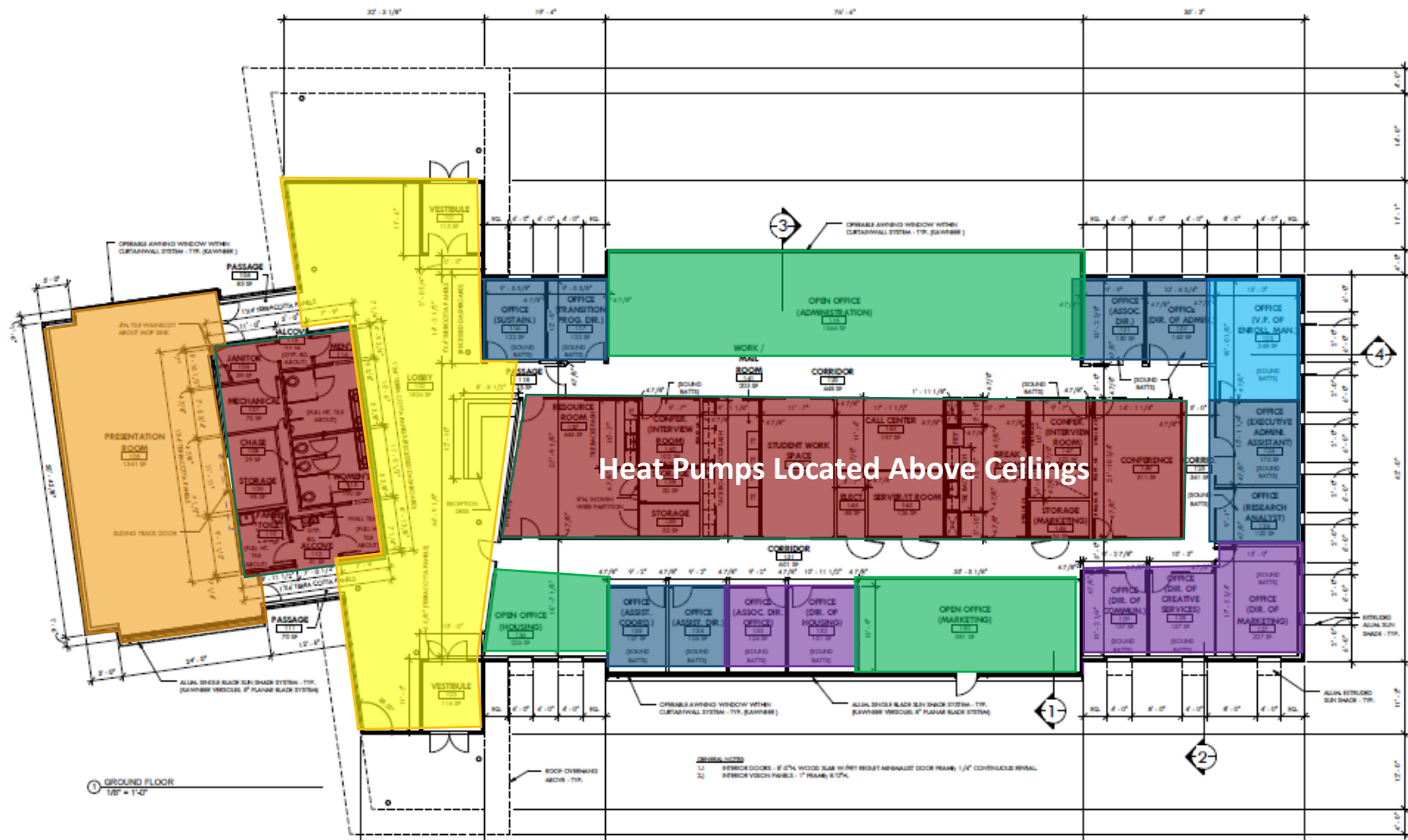


Geothermal Well System

Ground Source Heat Pumps



Heating and Cooling Geothermal and Multiple Heat Pumps Flexibility – Saves Energy



Design Team Tried to Keep It Simple But...

Things happen during design that complicate the best of plans...

Original Concept (BOD):

- Distributed water source heat pumps serving individual spaces or zones.
- Approximately 40 individual Heat Pumps from ½ Ton to 3 Tons.
- Each heat pump will have an associated thermostat to control the unit
- Either horizontal concealed units above ceilings, vertical concealed units located in closets or console type units

Design Development Concept:

- Due to budget, design down to 20 Heat Pumps
- Up to 3 private offices on a single heat pump, 1 thermostat per heat pump
- All heat pumps are concealed above ceilings to save floor space. Many areas to not have ceilings so heat pumps are toward the central core.

Design Team Tried to Keep It Simple But...

Things happen during design that complicate the best of plans...

Construction Documents:

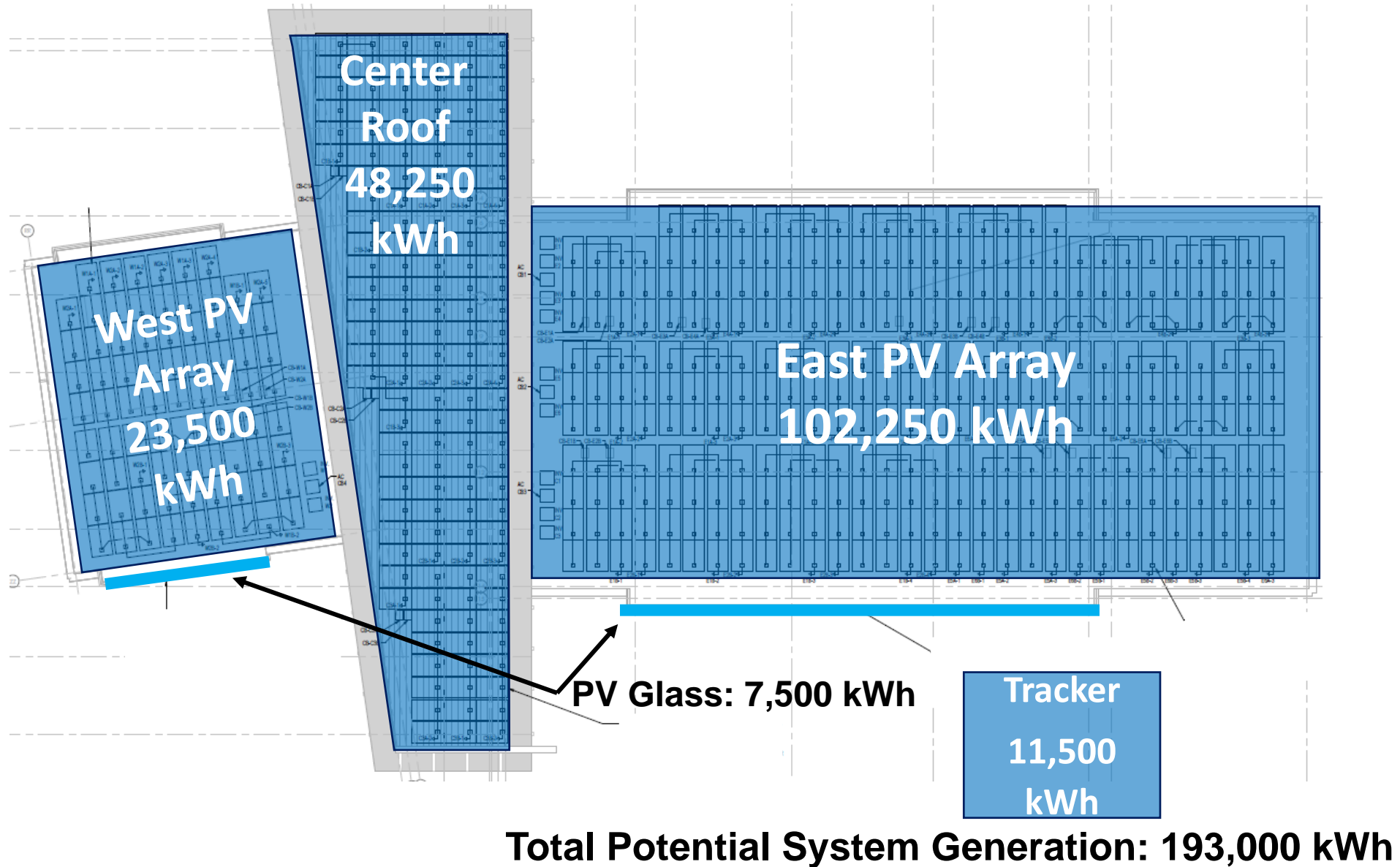
- Concerns raised by occupants about lack of control in each office.
- Limited space above ceilings and budget concerns only allow for a few units to be added. Design up to 23 heat pumps.
- Each office now has a thermostat
- Bypass VAV concept introduced to allow each office to set temperature

Construction:

- RFIs issued about bypass VAV design
- Confusion shows up on sheet metal shop drawings have to be reviewed multiple times
- Once again design changed.

BOD: Simple – Final Installed System: Complicated.

Lombardo Roof Plan



Lombardo PV Image



Aiming for Net Positive

The plan for the project was to carry up to 20% contingency in the PV production to allow for variables including weather, extra building usage and extra plug loads by occupants, etc.

Energy Model Predicted Annual Energy	152,500 kWh
--------------------------------------	-------------

Roof Only PV Generation Prediction	179,000 kWh
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Roof only provides a 17% contingency

PV Tracker and Glass added as teaching tools

Final Design PV Generation Prediction*	193,000 kWh
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Final Planned contingency 27%

*During construction a few PV panels were removed from the design resulting in slightly reduced PV generation predictions.

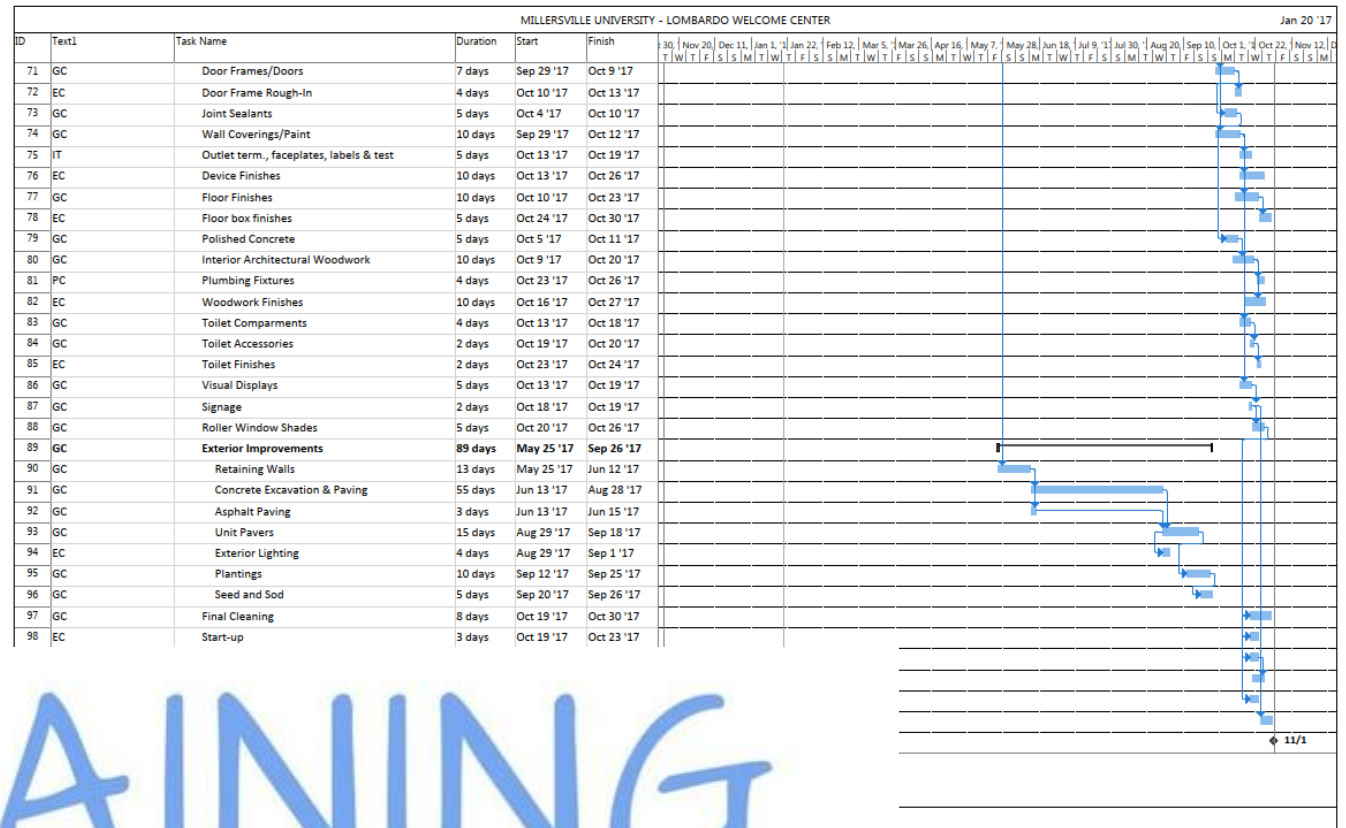
Getting to Net Zero is Not Just About Design

- Quality Construction
- Commissioning
- Occupancy/Operations

Key Commissioning Challenges for Net-Zero Buildings

- All the typical new building commissioning challenges PLUS
- Energy Model to ACTUAL
- Occupant Engagement/training
- Operator Engagement/training
- Efficient and Effective
- Persistence - First Year and beyond

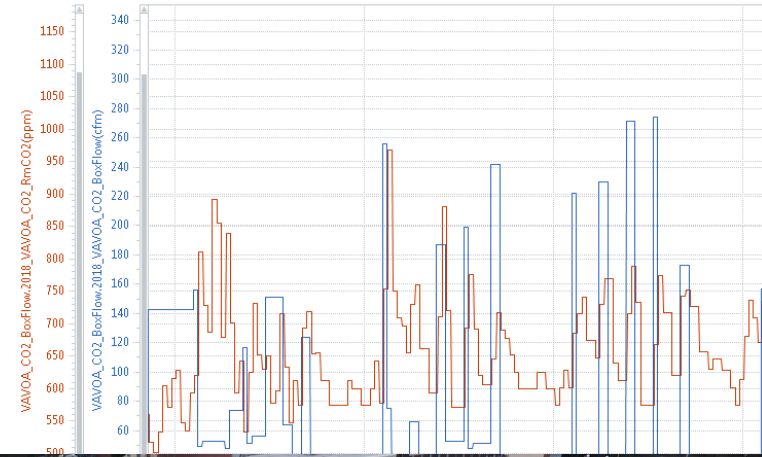
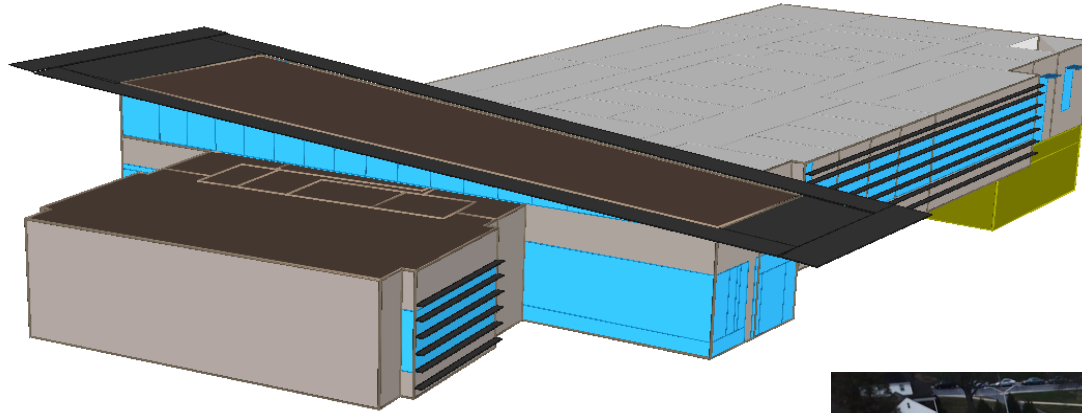
All the normal challenges of Cx +



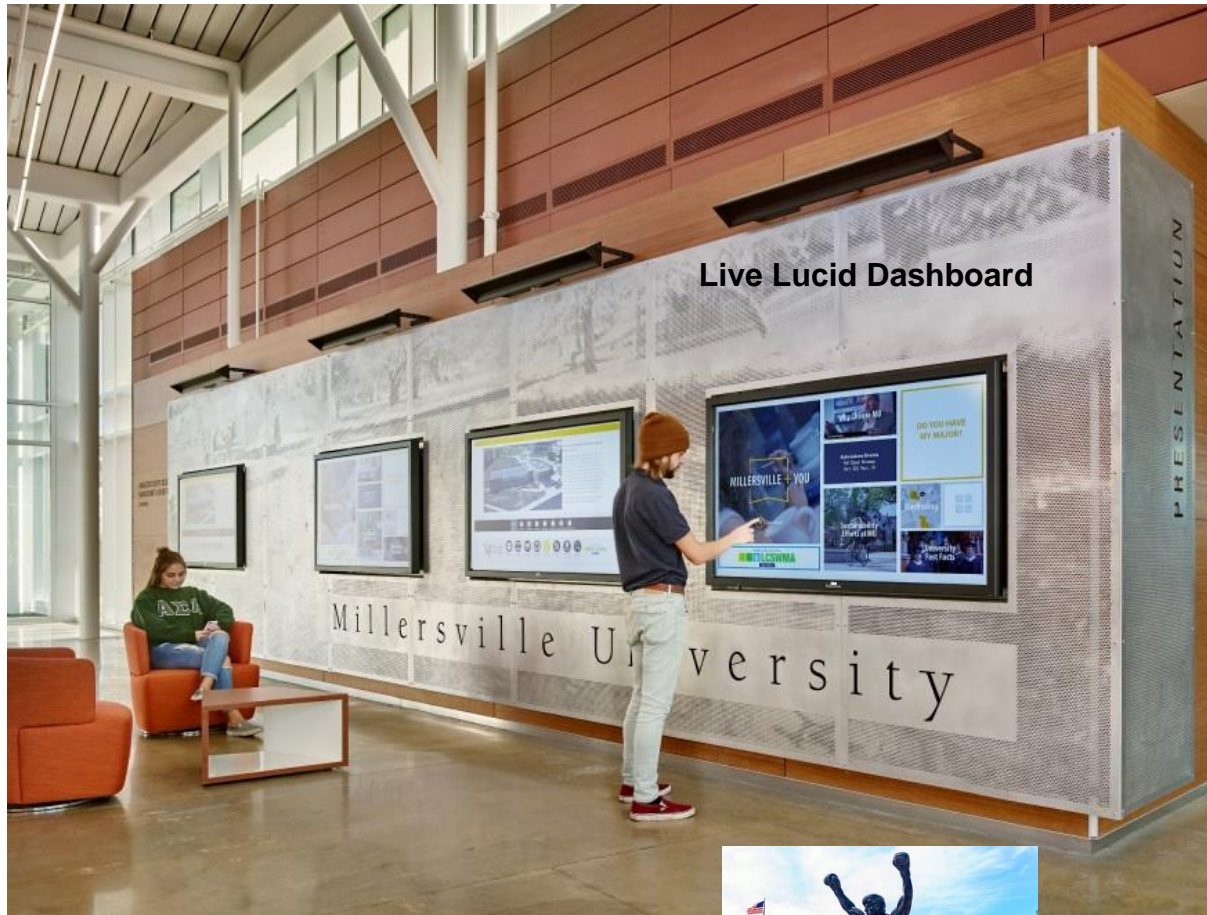
TRAINING



Energy Model to ACTUAL



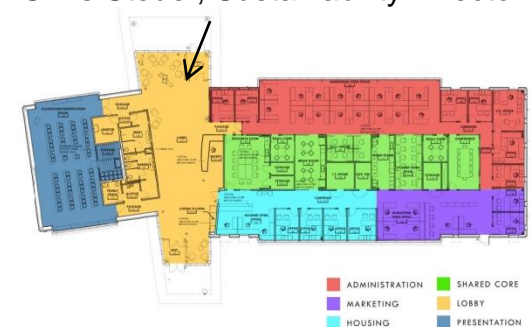
Occupant Engagement/Training



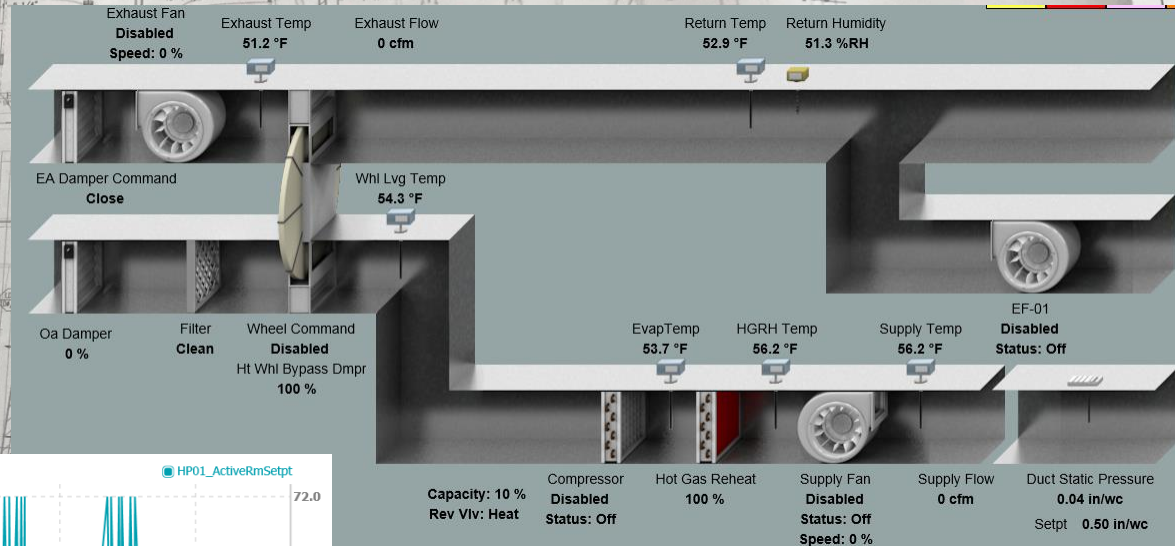
Warm/Cool Adj.
Unoccupied Override



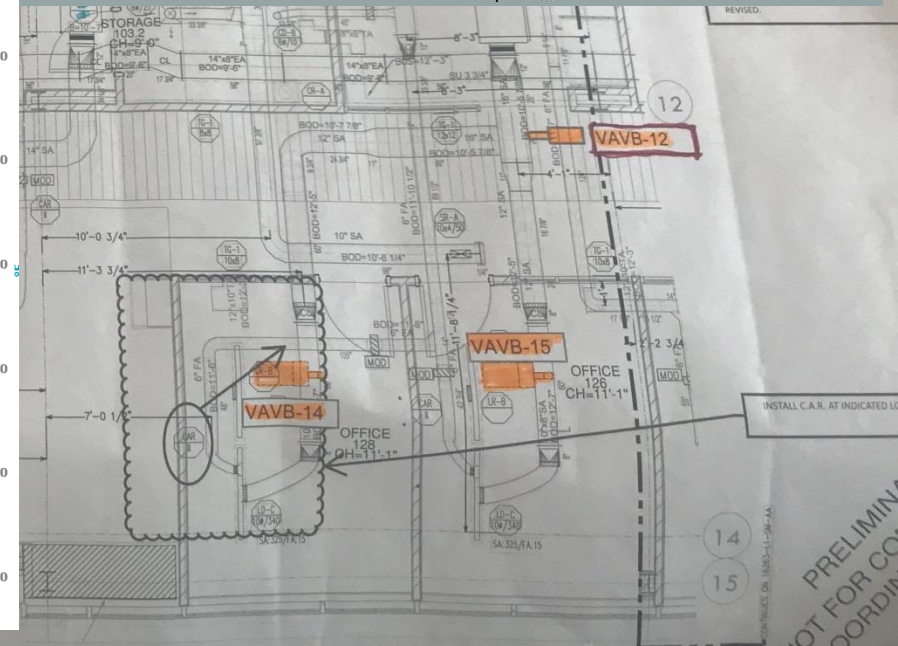
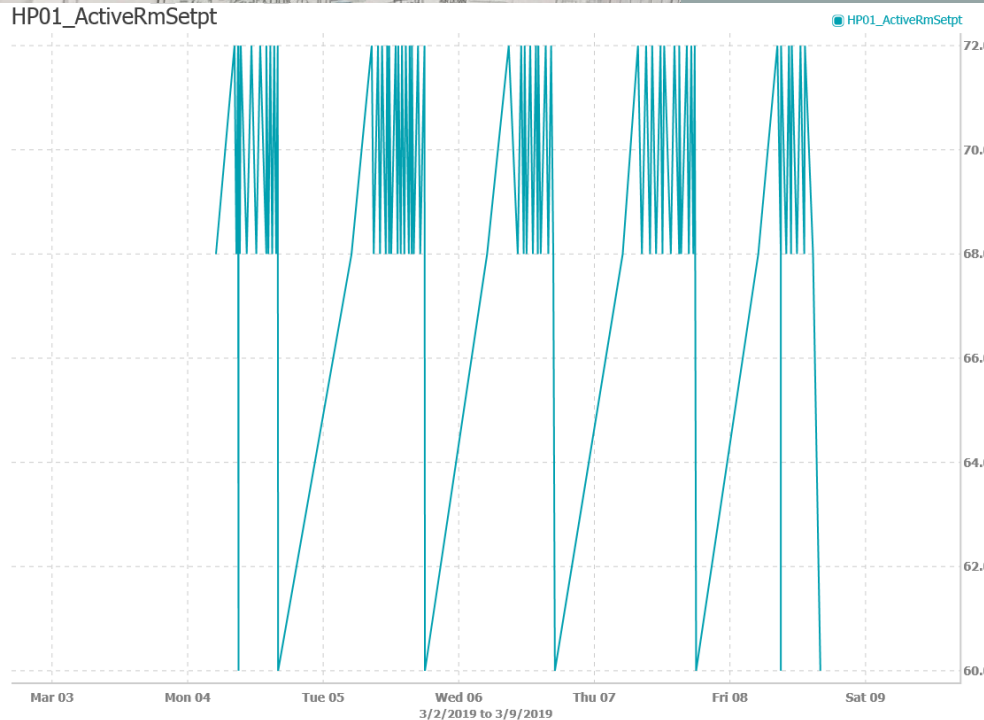
Chris Steuer, Sustainability Director



Operator Engagement/Training



HP01_ActiveRmSetpt

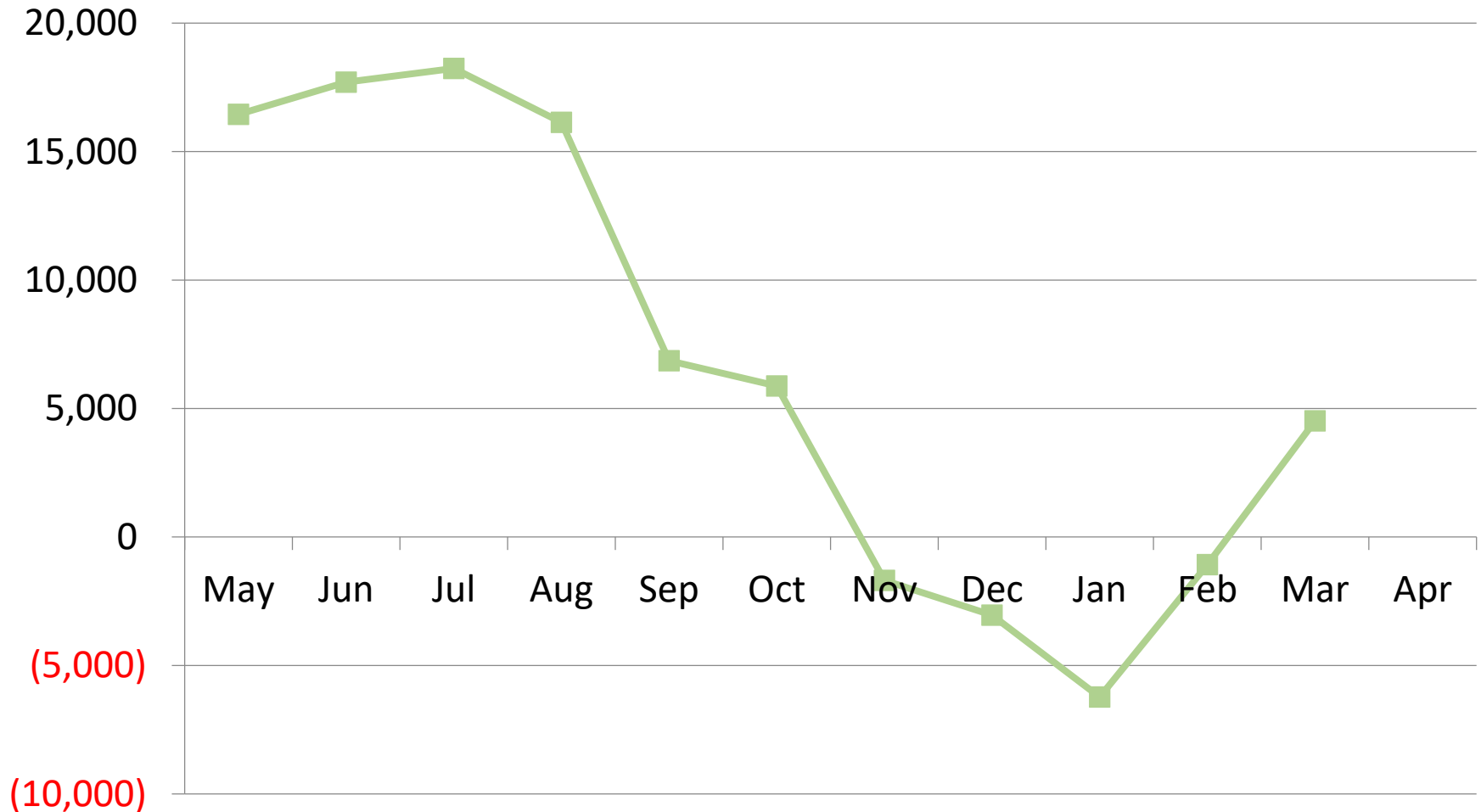


Efficient and Effective



Persistence - Monitoring and Ongoing Commissioning

Export to Grid (kWh)



Teamwork and shared focus required to achieve net zero energy - Design, Commissioning, and OPR

- Predesign: Architectural and Engineering Team spent extra time understanding client and occupant's needs, expectations, and behaviors
 - Used to help better estimate energy use
 - Helped with development of OPR
- Design: Focused on energy efficiency, occupant needs, and energy generation.
- Construction: State-funded, multi-prime. Contractors invited to participate in helping to achieve NZE.
- Commissioning: Focused on mechanical systems only (per owners request). Design engineer recommended all energy systems, but owner was wary about Cx.

Predesign Studies

Understanding The Occupants

Managing Plug In Equipment

Millersville University Lombardo Welcome Center

			Plug Loads					Schedule		
			Occupied Load Factor	Unoccup. Load Factor	Other Load Factors	Daily KWh with Load Factor	w/sf	Occ	Unocc	other
Lobby	2026	7.78	11.0%	5.8%	81.8%	16.89	3.84	15	9	8.0
Presentation Room	1424	2.18	25.1%	0.6%		8.33	1.53	15	9	
Resource Room	544	4.65	7.0%	0.8%		5.25	8.55	15	9	
Student Housing	733	0.49	30.9%	1.1%		2.33	0.67	12	12	
Admissions	1551	1.09	28.9%	1.2%		4.85	0.70	12	12	
Marketing	920	0.31	32.2%	0.8%		1.51	0.33	12	12	
Student Workers	443	0.72	28.0%	1.2%		3.10	1.63	12	12	
Support Spaces	995	12.61	12.8%	0.6%		28.99	12.67	15	9	
Circulation	1254	1.20	0.0%	20.0%		2.16	0.96	15	9	
Restrooms	470	4.32	1.7%	0.0%		1.08	9.19	15	9	
MEP spaces	1276	1.86	100.0%	100.0%		44.56	1.46	15	9	
Total	11636	37.20				119.04804	3.196686			

Understanding The Occupants Building Schedules

Lombardo Center Annual Schedule

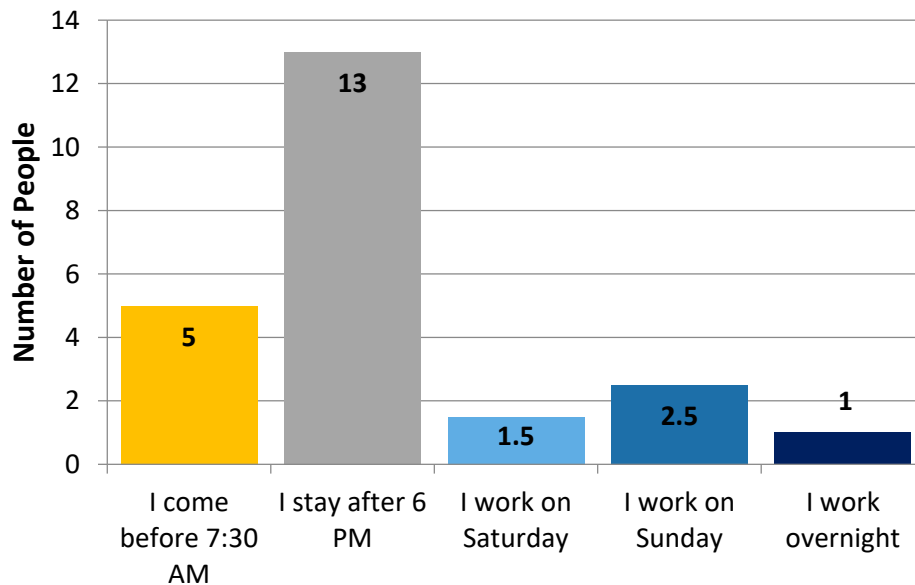
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Jan																															
Feb																															
Mar																															
Apr																															
May																															
Jun																															
Jul																															
Aug																															
Sep																															
Oct																															
Nov																															
Dec																															

Standard Weekday	Fall Term	16 weeks							
Hours Spring/Fall	Spring Term	15 weeks							
Standard Weekday	Winter Term	5 weeks							
Hours Summer/Winter	Summer Terms	Summer 1 - 4 weeks, Summer 2 and 3 - 5 weeks							
Events	Weekday Admissions Event	4 days							
	Weekend Admissions Events	7 days							
Working Weekend	Weekend Admissions Work	10 days							
	Weekend Housing Work	8 days							
Weekend	Weekends	77 days							
Holiday/Closed	Holiday (Housing Open)	18 days							

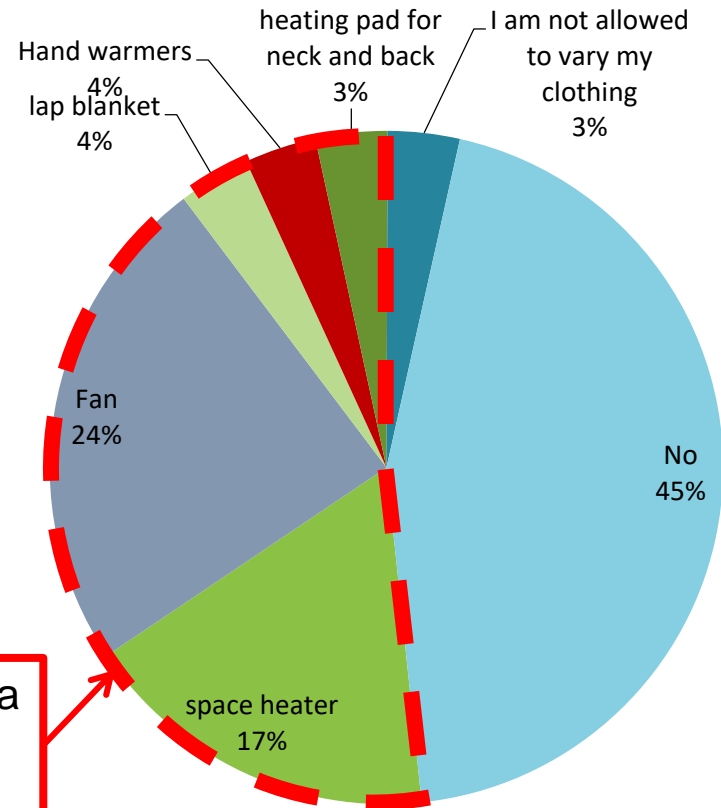
Verifying Occupant Impacts

Off Hours Work Trends and Temperature

Regular or Semi-Regular Off Hours Work Schedule (Non Event)



Do you ever use anything else to help you stay comfortable?



52% Take extra steps to get comfortable

Occupant Usage: Schedules

Energy Usage As a Percent of Building Total

- Select staff works extreme hours at critical periods in the year.
- The University wanted to understand the impact of providing full HVAC for these added hours.
- Study looked at an additional 229 hours of afterhours HVAC system usage.
- This change alone would **increase** the energy usage by **7.7%**

Plan For Lombardo Temperature Controls Based On Survey Results

Thermostat Locations:

Each private office will have a thermostat. Open office areas will have a thermostat per open area grouping.

Temperature Range:

The temperature range will be set to the following:

Summer: 74 deg. Winter: 68 deg. Thermostats will allow +/- 2 deg.

Humidity:

The system will remove humidity in the summer to make sure the relative humidity is no higher than 60%.

Lower humidity will help the building feel cooler.

Windows:

The windows will not open in the building. Open windows mess up the thermostats and humidity control. If the heating/cooling system is still running, they also result in wasted energy. Shading will be provided on the windows to prevent extra heat from the sun during the summer. This will help keep spaces cooler too.

After Hours:

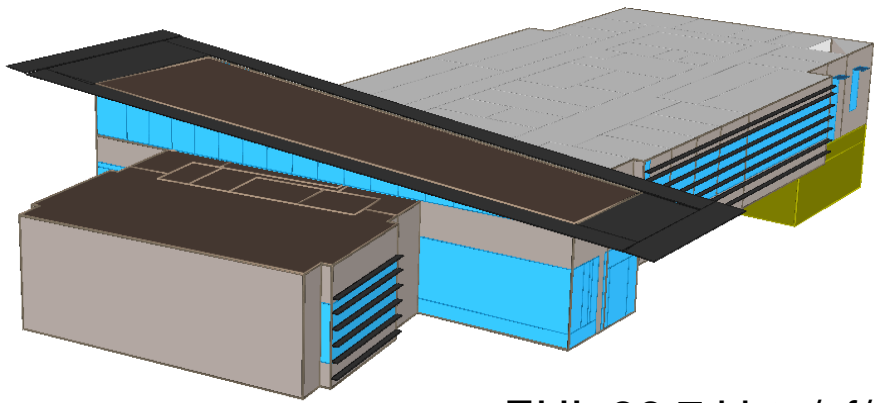
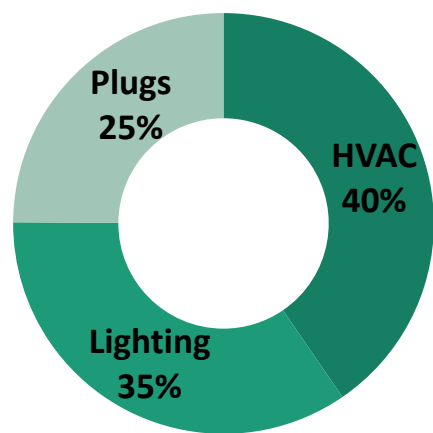
There will be override switches for each heating/cooling unit and they will need to be activated by zone.

Overrides will provide heating and cooling for a period of 1 hour each time it is activated.

Building Performance – Baseline

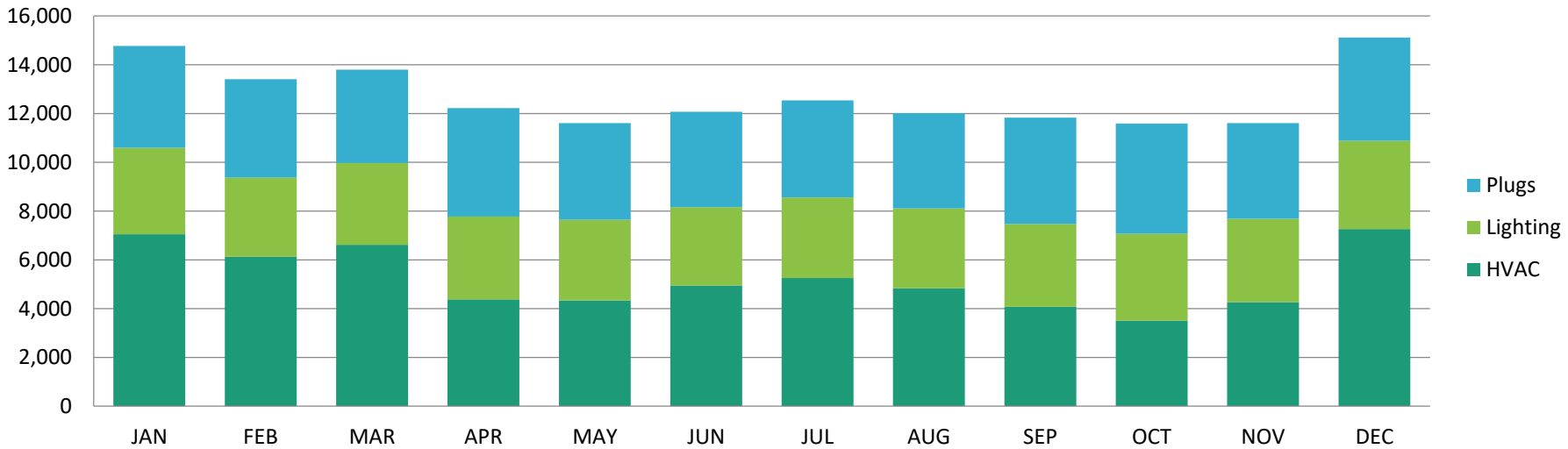
(estimated, theoretical)

Energy Model - Enduse Breakdown



EUI: 36.7 kbtu/sf/yr

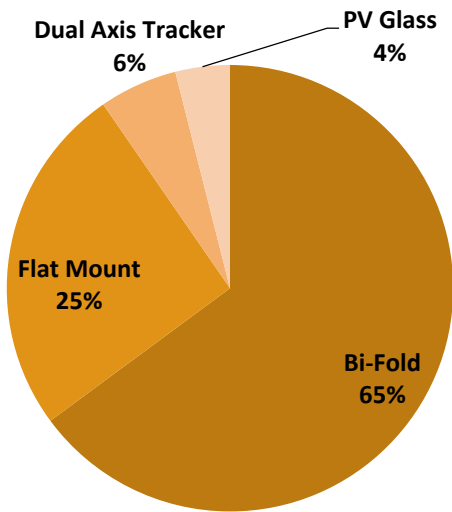
Enduse by Month



Renewable Energy Production – Baseline

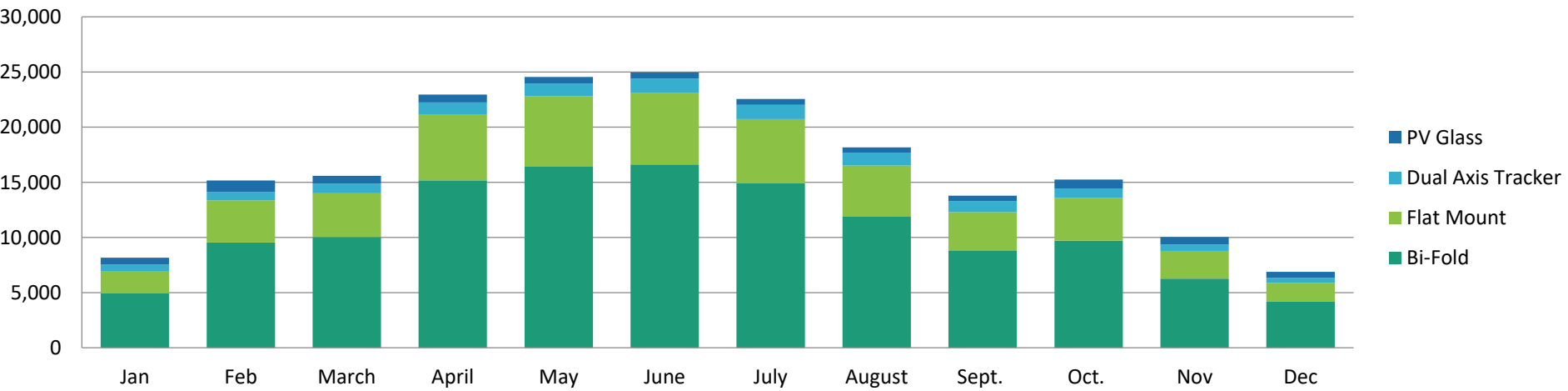
(estimated, theoretical)

Renewable Energy Production by System



RE System by Month

Production: 193,000 kWh/yr

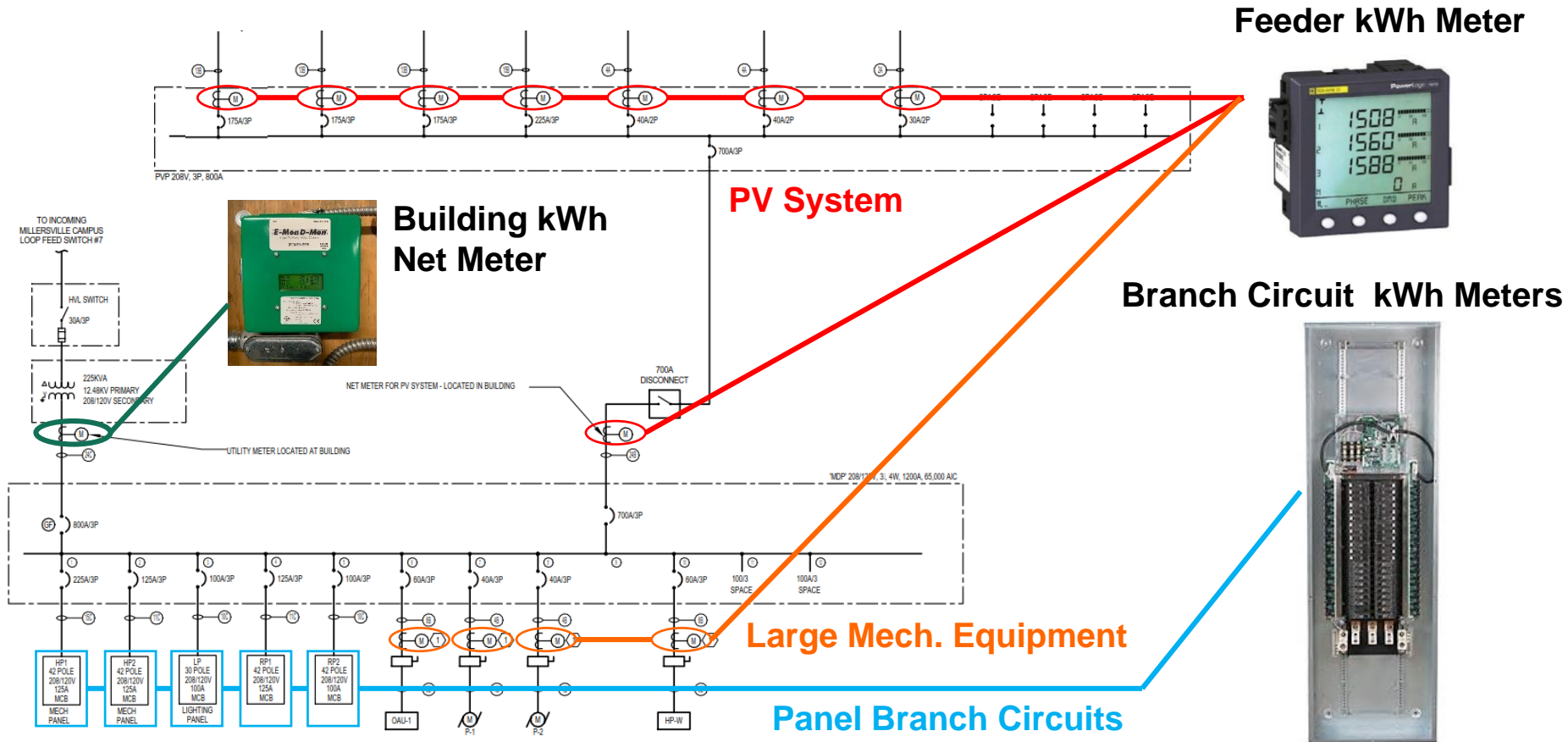


Measuring Success: Metering & Tracking

- Overall Metering: Whole Building net meter tracks energy pulled into the building and pushed out from the building to the campus grid.
- PV Metering: Each sub-array is metered so that performance of each can be tracked
- Loads Metering: Every building load is metered with branch circuit metering. Virtual meters were created to track energy by end use or zone
- Dashboard Display: Building performance towards Net Positive Energy is tracked daily and available to building occupants



Metering Connected to BMS



Metering and Monitoring: Electrical

BRANCH PANEL: LP

LOCATION: ELEC. RM
FED FROM:
FEEDER SIZE:
ENCLOSURE: Type 1

CKT	CIRCUIT DESCRIPTION
1	LIGHTING
3	LIGHTING
5	LIGHTING
7	LIGHTING
9	INVERTER
11	LIGHTING
13	LIGHTING
15	LIGHTING
17	LIGHTING
19	LIGHTING
21	SPARE
23	SPARE
25	SPARE
27	SPARE
29	SPARE

LOAD CLASSIFICATION

Lighting
Other

NOTES:PROVIDE BRANCH CIRCUIT

BRANCH PANEL: RP1

LOCATION: ELEC. RM
FED FROM:
FEEDER SIZE:
ENCLOSURE: Type 1

CKT	CIRCUIT DESCRIPTION
1	RECEPTACLE OFFICE 104
3	IT RACK REC.
5	RECEPTACLE ROOM 103, 102
7	RECEPTACLE ADMISSIONS OPEN
9	RECEPTACLE ADMISSIONS OPEN
11	RECEPTACLE ROOM 127, 126
13	RECEPTACLE ADMISSIONS OPEN
15	RECEPTACLE ROOM 107, 106
17	RECEPTACLE ROOM 110, 109
19	RECEPTACLE MARKETING OPEN
21	RECEPTACLE MARKETING OPEN
23	RECEPTACLE ROOM 116, 117
25	RECEPTACLE HOUSING OPEN OFFICE
27	RECEPTACLE ROOM 121, 122, 123
29	RECEPTACLE WORK ROOM 129
31	RECEPTACLE STUDENT WORK SPAC
33	RECEPTACLE OFFICE 112
35	RECEPTACLE RESOURCE ROOM 120
37	RECEPTACLE STUDENT WORK SPAC
39	RECEPTACLE OFFICE 124
41	SPARE

LOAD CLASSIFICATION

Receptacle

NOTES:PROVIDE BRANCH CIRCUITING MET

BRANCH PANEL: RP2

LOCATION: ELEC. RM
FED FROM:
FEEDER SIZE:
ENCLOSURE: Type 1

CKT	CIRCUIT DESCRIPTION
1	RECEPTACLE
3	RECEPTACLE
5	FACP
7	RECEPTACLE LOBBY 135
9	COPIER
11	DOOR OPERATOR
13	RECEPTACLE ROOM 145, 146, 144
15	RECEPTACLE PRESENTATION ROOM
17	LAV FAUCETS
19	RECEPTACLE
21	RECEPTACLE
23	RECEPTACLE
25	LAV FAUCETS
27	OTHER CLASSROOM/PRESENTATION
29	OTHER RESOURCE ROOM 103
31	RECEPTACLE BREAK ROOM 124
33	SPARE
35	SPARE
37	SPARE
39	SPARE
41	SPARE

LOAD CLASSIFICATION

Other
Power
Receptacle

NOTES:PROVIDE BRANCH CIRCUITING MET

BRANCH PANEL: HP1

LOCATION: ELEC. RM
FED FROM:
FEEDER SIZE:
ENCLOSURE: Type 1

CKT	CIRCUIT DESCRIPTION
1	HP-6
3	HP-8
5	HP-10
7	HP-12
9	HP-14
11	HP-16
13	HP-18
15	HP-2
17	HP-5
19	HP-10
21	HP-12
23	HP-14
25	HP-16
27	HP-18
29	HP-2
31	HP-5
33	HP-10
35	HP-12
37	HP-14
39	HP-16
41	SPARE

LOAD CLASSIFICATION

Heating
Power

NOTES:PROVIDE BRANCH CIRCUITING MET

BRANCH PANEL: HP2

LOCATION: MECHANICAL 002
FED FROM:
FEEDER SIZE:
ENCLOSURE: Type 1

VOLTS (V): 120/208 V_{3ϕ}
PHASES: 3
WIRES: 4
MOUNTING: SURFACE
A.I.C. RATING: 22,000
MAINS TYPE: MAIN CIRCUIT BREAKER
MAINS RATING: 225 A
MCB RATING / POLES: 125A / 3P
NEUTRAL: 100%
BUSSING (CUAL): CU
GROUND BUS: Yes
FEED (TOP/BOTTOM):

CKT	CIRCUIT DESCRIPTION	TRIP	POLES	A		B		C		POLES	TRIP	CIRCUIT DESCRIPTION	CKT
1	HP-22	20	2	385	447					2	20	HP-19	2
3						385	447						4
5	GYLOCL SKID	20	1					500	730				6
7	EF-1	20	1	0	730					2	20	HP-21	8
9	P-4	20	1			0	730						10
11										2	20	HP-20	12
13	AC-1	20	2	104	0			104	730				14
15	BR-1	30	1			2640	0			1	20	VAVB	16
17	EF-2	20	1					35	2640	1	30	P-3	18
19	MOTORIZED SHADES	20	1	500	385							BR-1	20
21	FLOOD CONTROL VALVE	20	1			250	385			2	20	HP-23	22
23	BAS CONTROL PANEL	20	1					0	120	1	20	P-3	24
25				104	500					1	20	POWER	26
27	POWER ELEC. RM. 121	20	2			104	0			1	20	BAS CONTROL PANEL	28
29	POWER	20	1					2500	2080				30
31	POWER	20	1	2000	2080					2	30	ACCU-1	32
33	SPARE	20	1			0	0			1	20	SPARE	34
35	SPARE	20	1					0	0	--	--	SPACE	36
37	SPACE	--	--	0	0					--	--	SPACE	38
39	SPACE	--	--			0	0			--	--	SPACE	40
41	SPACE	--	--					0	0	--	--	SPACE	42

TOTAL LOAD: 7234 VA
TOTAL AMPS: 63 A

4940 VA
41 A

9439 VA
82 A

LOAD CLASSIFICATION

HVAC
Heating
Motor
Other
Power

CONNECTED LOAD

DEMAND FACTOR

ESTIMATED DEMAND

PANEL TOTALS

HVAC	35 VA	100.00%	35 VA	
Heating	5780 VA	100.00%	5780 VA	TOTAL CONN. LOAD: 21613 VA
Motor	120 VA	125.00%	150 VA	TOTAL EST. DEMAND: 21943 VA
Other	4000 VA	100.00%	4000 VA	TOTAL CONN. LOAD: 60
Power	11678 VA	100.00%	11678 VA	TOTAL EST. DEMAND: 60

NOTES:PROVIDE BRANCH CIRCUITING METERING FOR PANEL HP2

Lighting Loads Only

Plug Loads Only

Automated Building Systems Loads Only

Monitoring Action Plan - Overview

- Lucid Dashboard
- Tracking by Area
- Tracking by End-use
- Critical Systems Tracking
 - Heating, Ventilating, and Air-Conditioning
 - Renewable Energy - Photovoltaic
- Identify Deficiencies and Opportunities for Improvement
- Root Cause Analysis and Investigation
- Net Positive

Lucid Dashboard

buildingOS_



Welcome to the Samuel N. and Dena M. Lombardo Welcome Center

At Millersville University, our students are our center. The Lombardo Welcome Center brings our student focus to a central campus location while providing a community education forum. The Lombardo Welcome Center brought together generous donations from Samuel N. and Dena M. Lombardo, the Steinman Foundation, and Lancaster County Solid Waste Management Authority; careful planning by our administration and staff; and key insights and knowledge

ants, and builders to create a
s committed to our student's
ose, design, and function.

anel below to learn more about the
enter's sustainable features.

buildingOS_

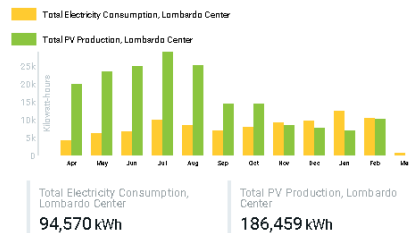
Pursuing Zero Energy Certification

We will pursue zero energy certification for the Lombardo Welcome Center through the Living Future Institute. To achieve this certification we will have to demonstrate that the building produces as much energy as it uses over the course of one year.

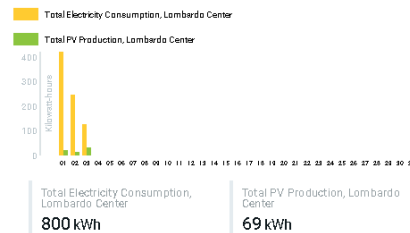
So far the building seems to be doing well (see the charts below). If solar energy production (green) is greater than energy use (yellow), we're a positive energy building!



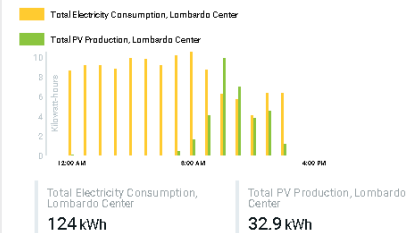
This Year's Zero Energy Progress / Last 12 months



This Month's Zero Energy Progress / This month



Today's Zero Energy Progress / Today



Welcome



Zero Energy



Energy Supply



Energy by Use



Energy by Space



Climate Change



Energy on Campus

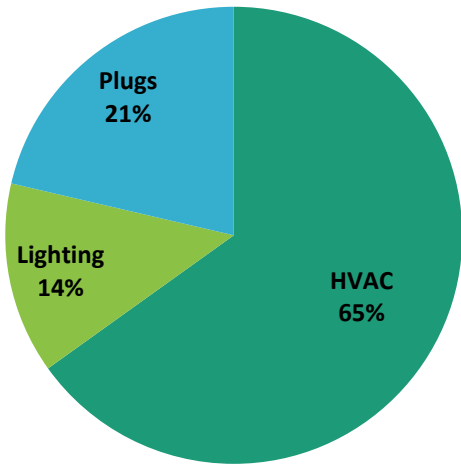
Tracking Usage by Team

Dashboard Zones



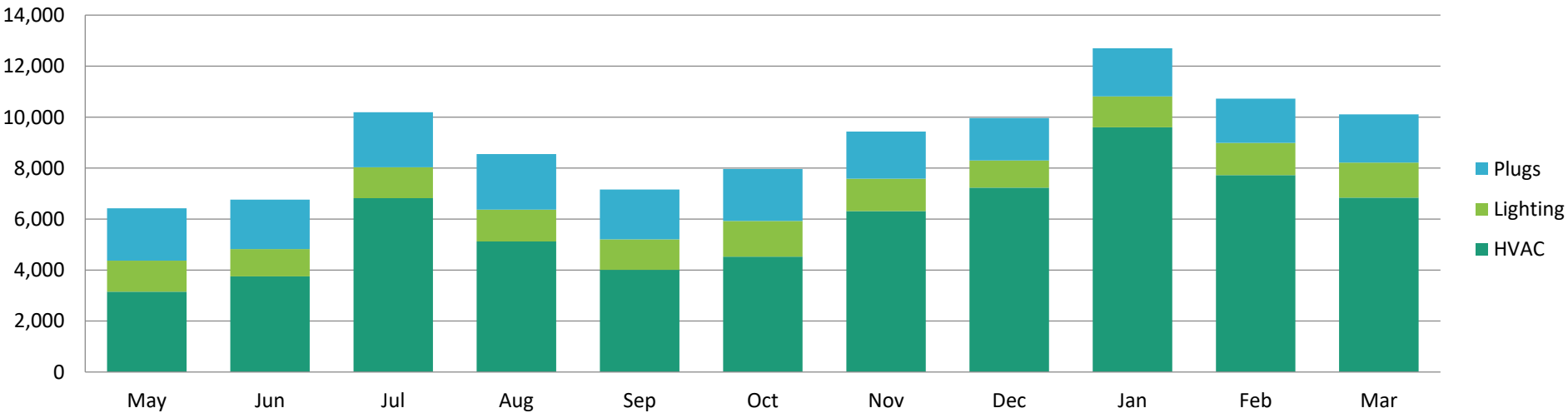
Building Energy Consumption: Tracking Usage by End Use

Enduse Breakdown: Actual



EUI: 26.0 kbtu/sf/yr
(tracking to)

Enduse by Month: Actual



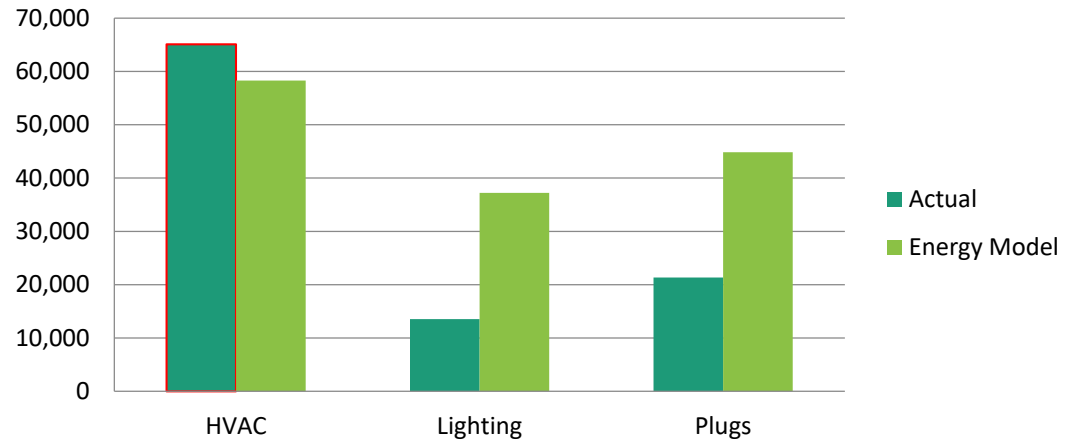
Critical HVAC Trends

- Overall HVAC Consumption
- Indoor Environmental Quality – Air Quality
- Indoor Environmental Quality – Thermal Comfort
 - Zonal VAV Control
 - Zonal Thermal Recovery
- Energy Savings Strategies
 - Zone Standby Temperature Setpoints
 - Resource Room 103 – HP-07; Always Unoccupied
 - Ground-Source Condenser Water Pumps
 - Ground-Source Thermal Persistence
- Indoor Environmental Quality vs. Energy Savings

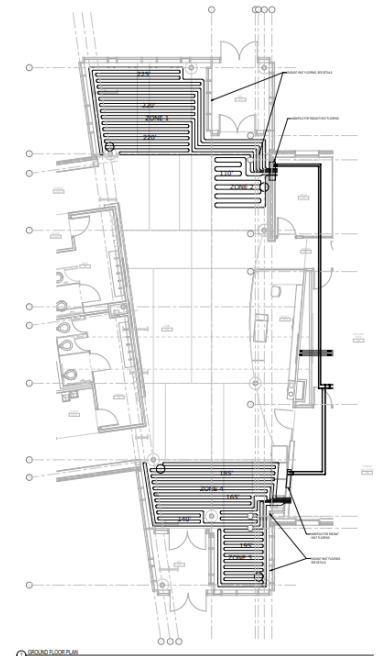
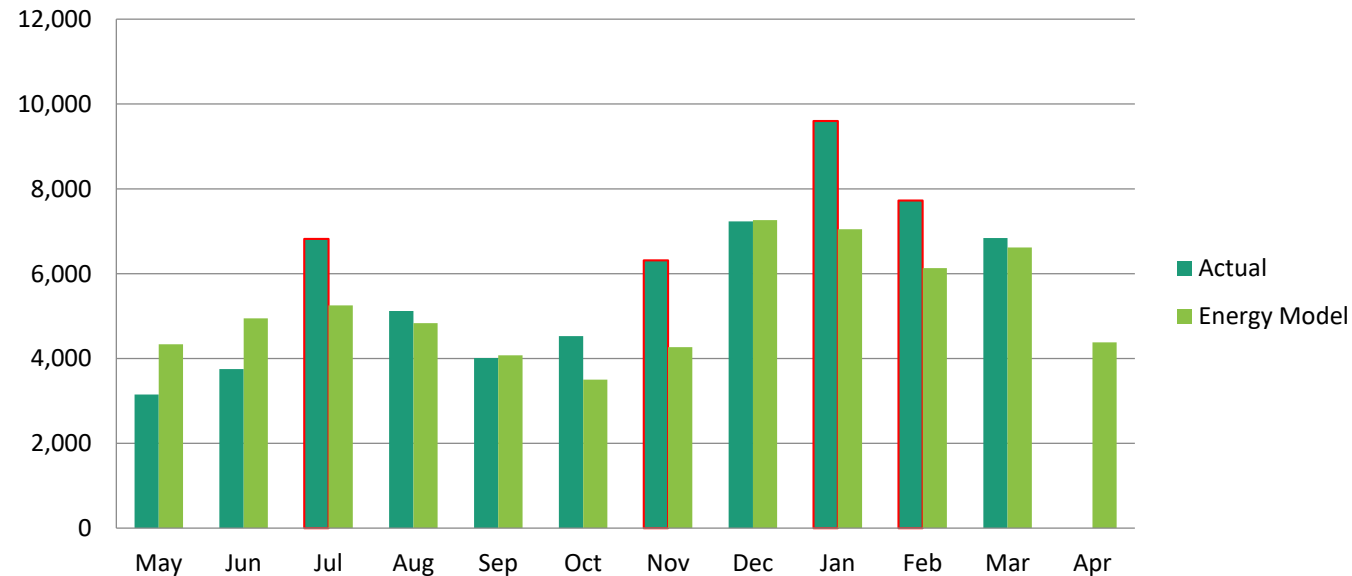
Overall Consumption - HVAC



Enduse Comparison

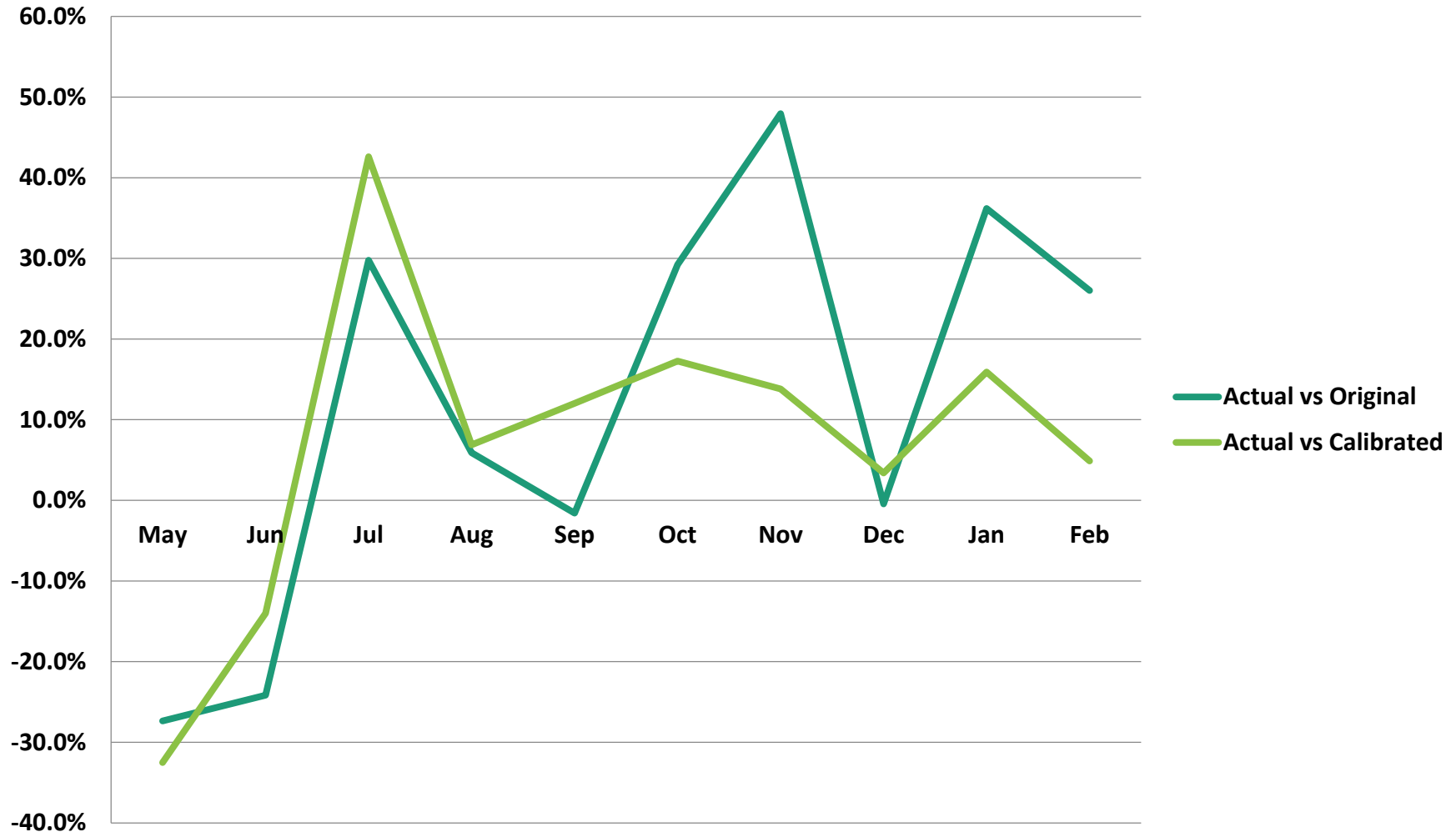


Heating, Ventilation, & Air Conditioning

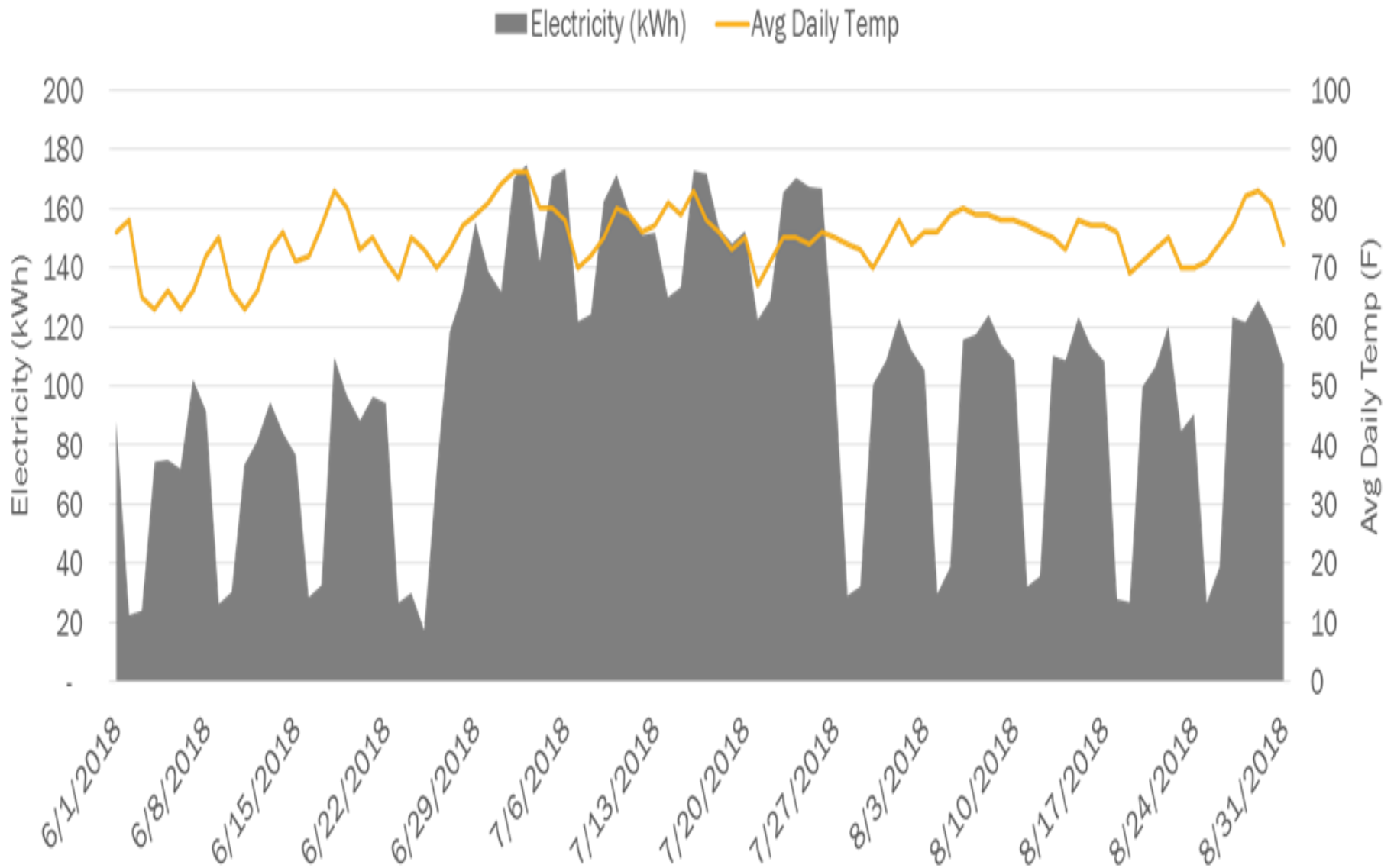


Root Cause Analysis – Model Calibration

HVAC: Actual vs Model - % Difference



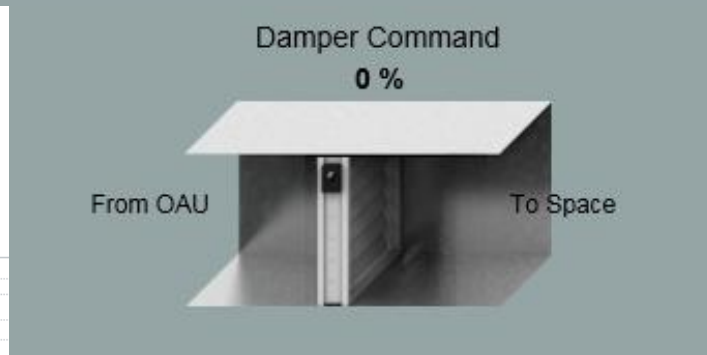
Root Cause Analysis – July 2018



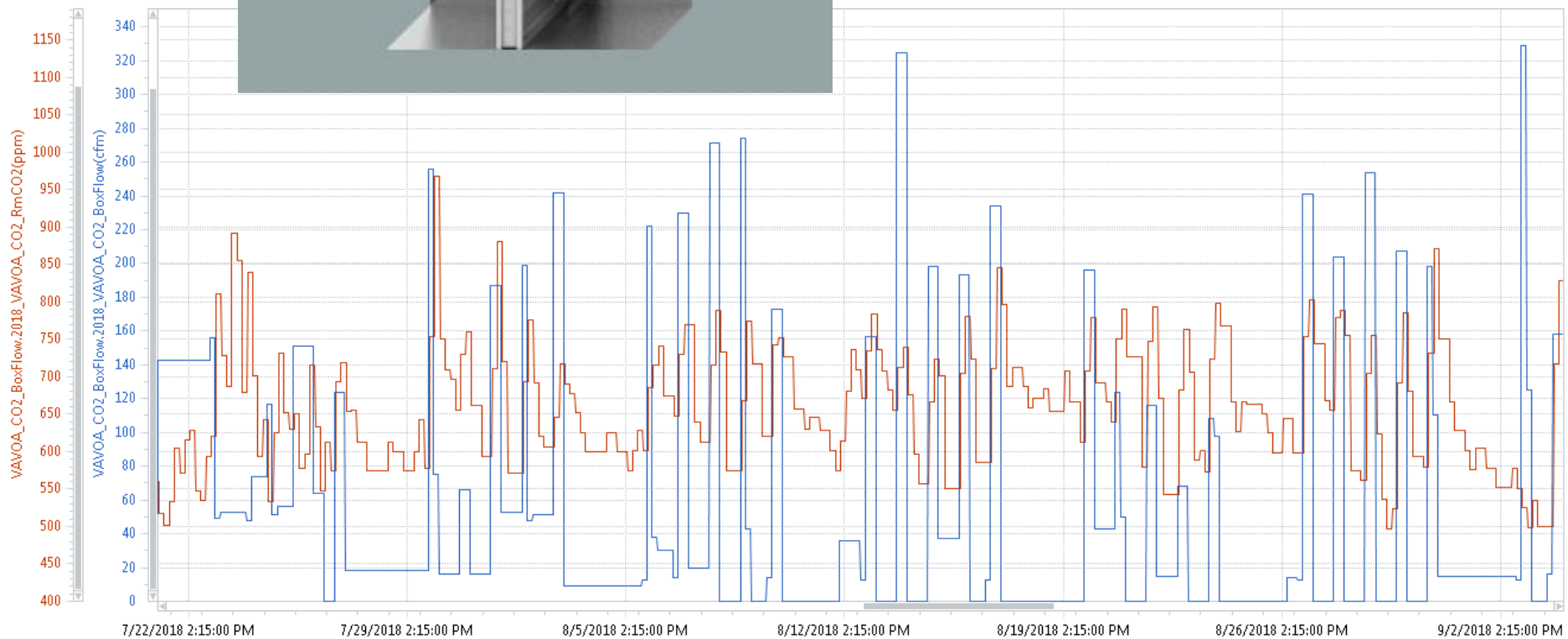
Critical HVAC Trends – Air Quality

Outside Air VAV Serves Rm 106

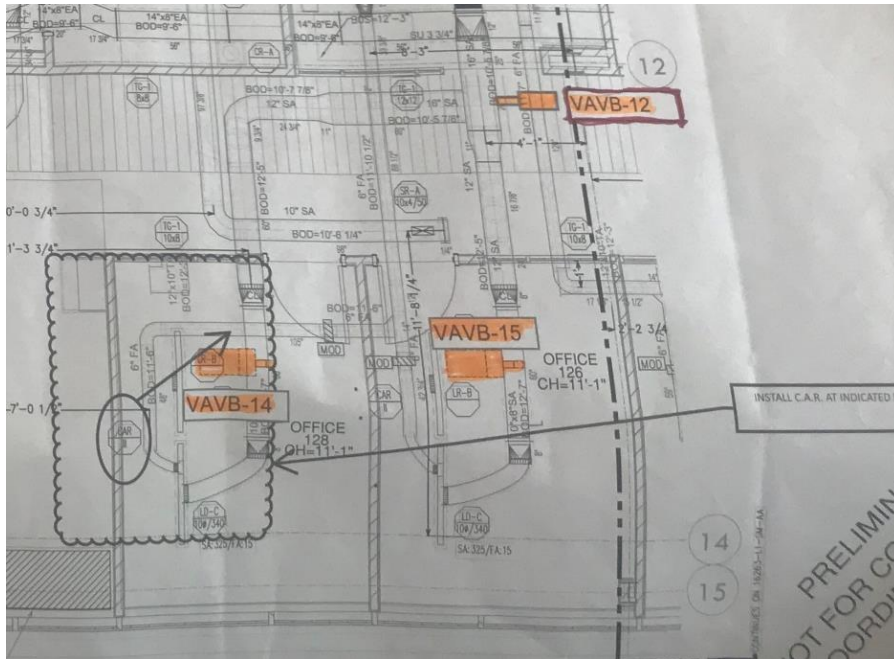
Unit	Occupancy	Space CO2	Space CO2 Setpoint	Flow	Flow Setpoint	Damper Position	Min Flow Setpoint	Max Flow Setpoint	Damper Override
OA VAV 01	Unoccupied	522 ppm	968 ppm	0 cfm	0 cfm	0 %	50 cfm	245 cfm	nan %



- Zonal Outside Air Dampers
- VAV with CO2 Monitoring for Open Office

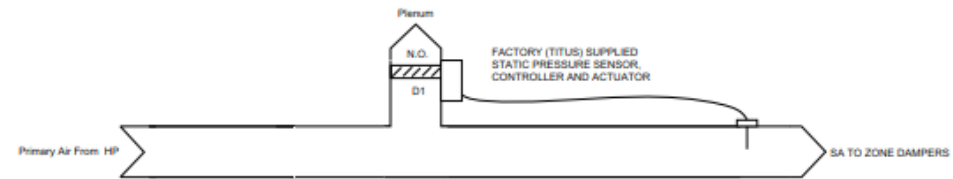


Critical HVAC Trends – VAV Bypass Control

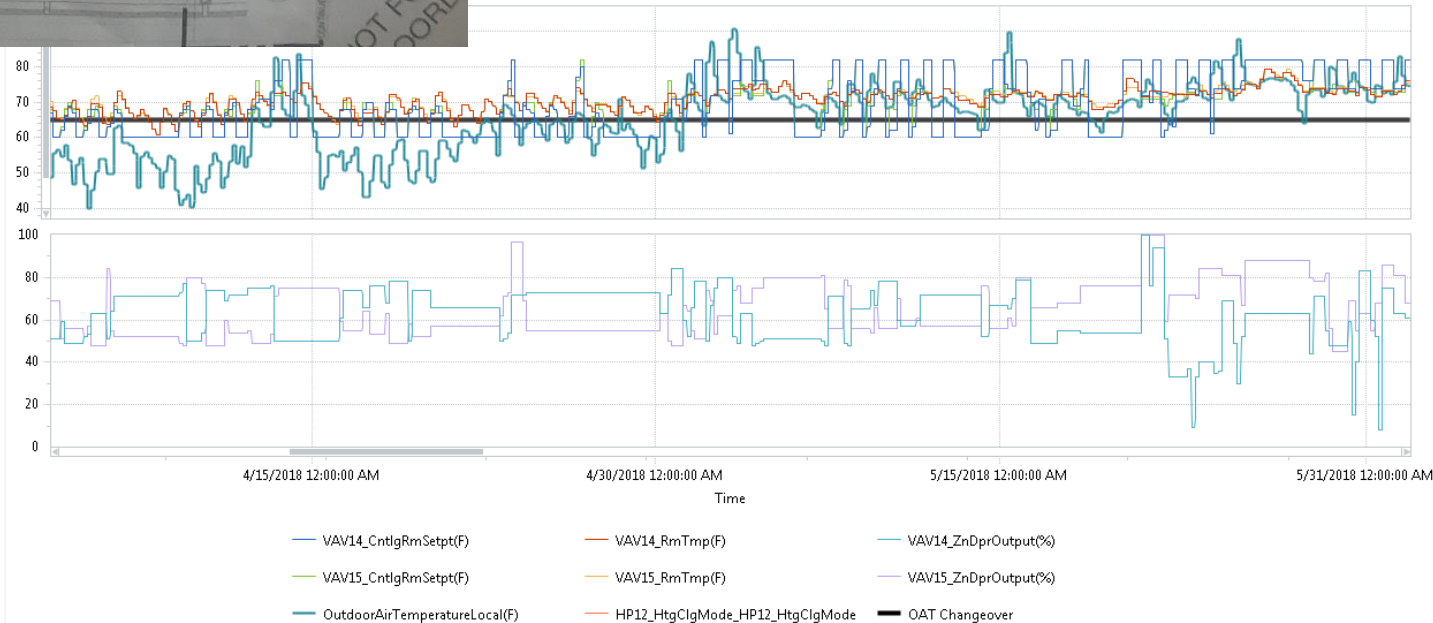


Bypass VAV - Static Pressure Control

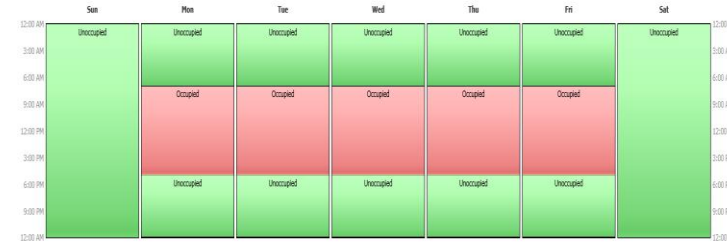
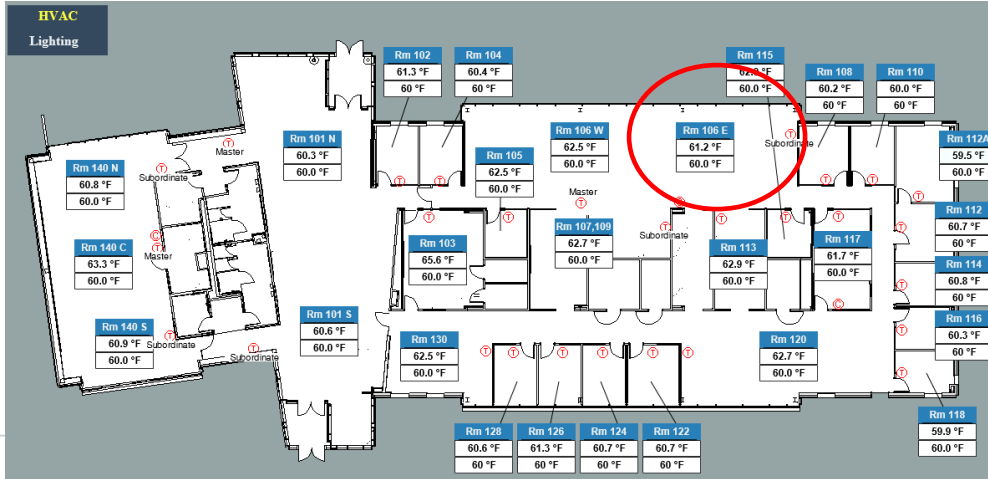
Typical of 5: VAVB-3, 4, 5, 12 & 13



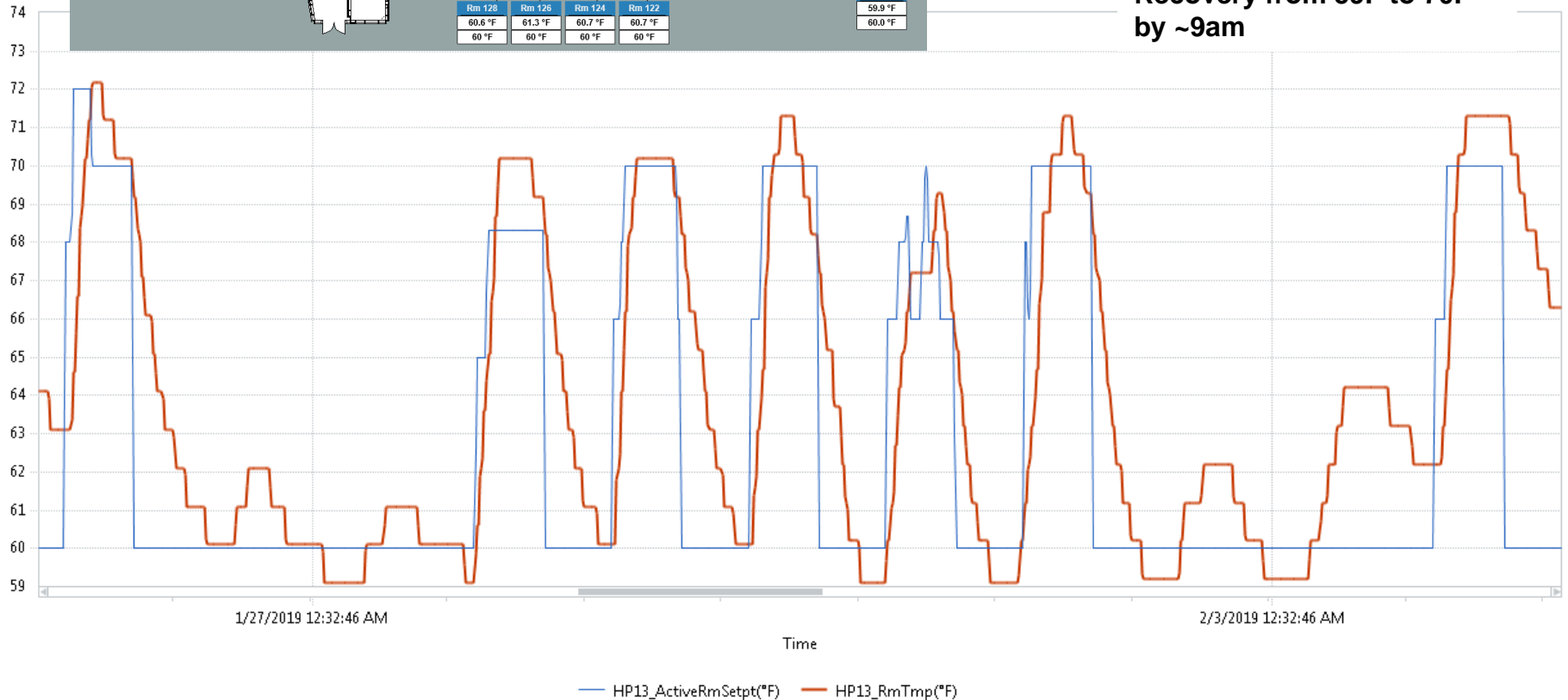
65F Outside Air Temperature Changeover



Critical HVAC Trends – Zonal Thermal Recovery

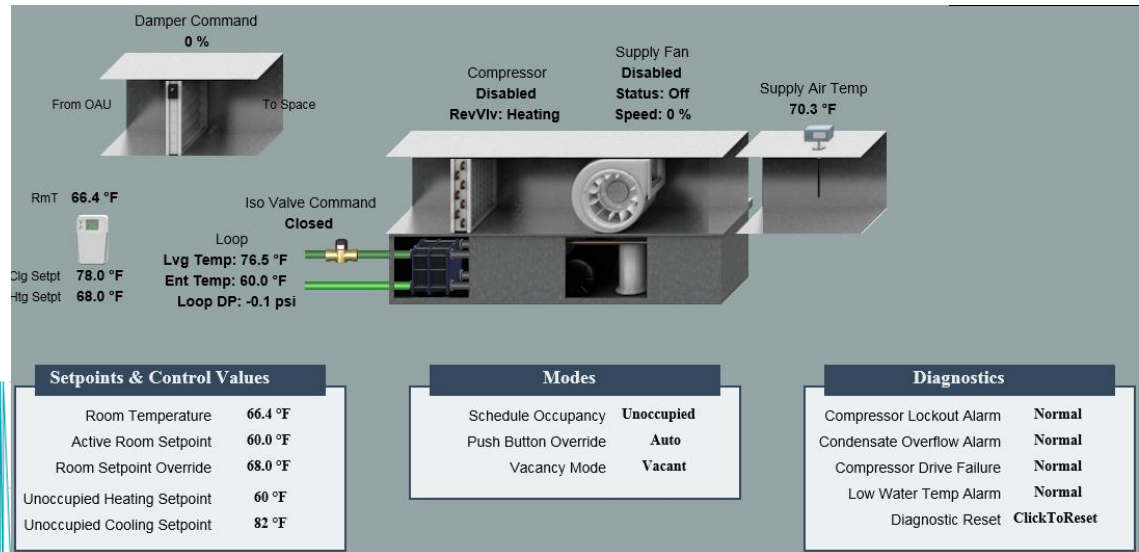


Recovery from 59F to 70F
by ~9am

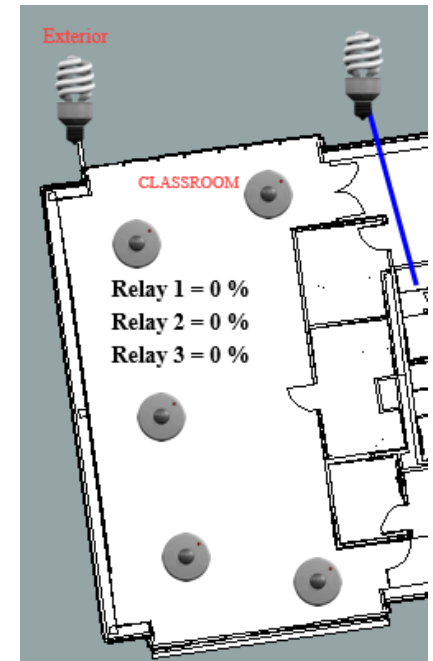


Critical HVAC Trends – Zonal Standby Setpoints

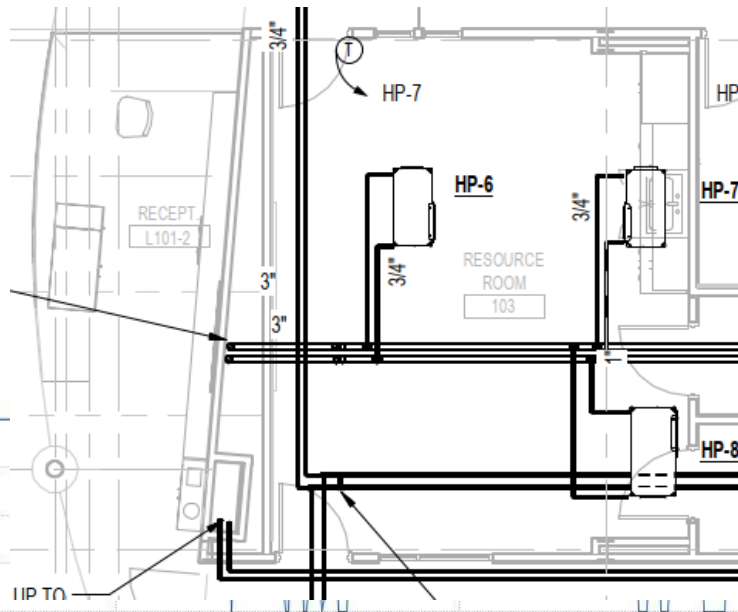
- Lighting Occupancy Sensor Integration
- Standby Setpoints



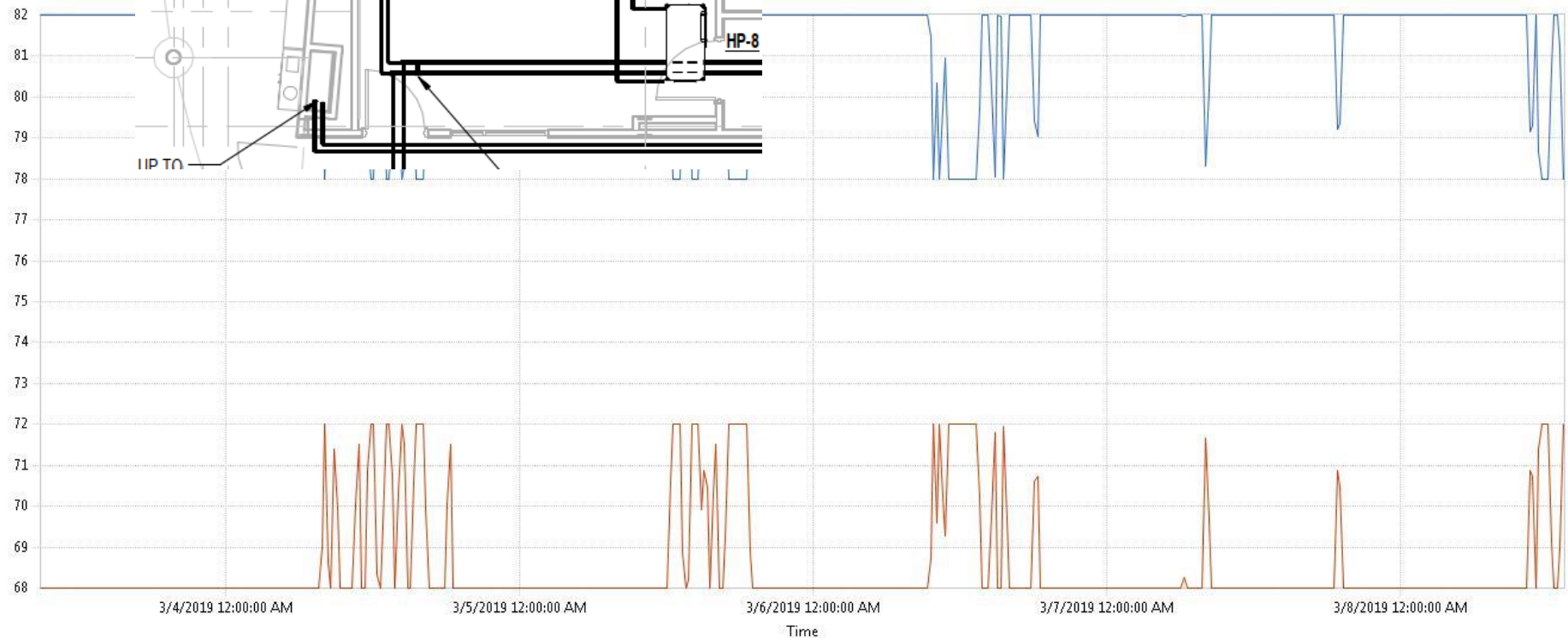
HP01_OccClgSetpt



Critical HVAC Trends – Resource Room 103



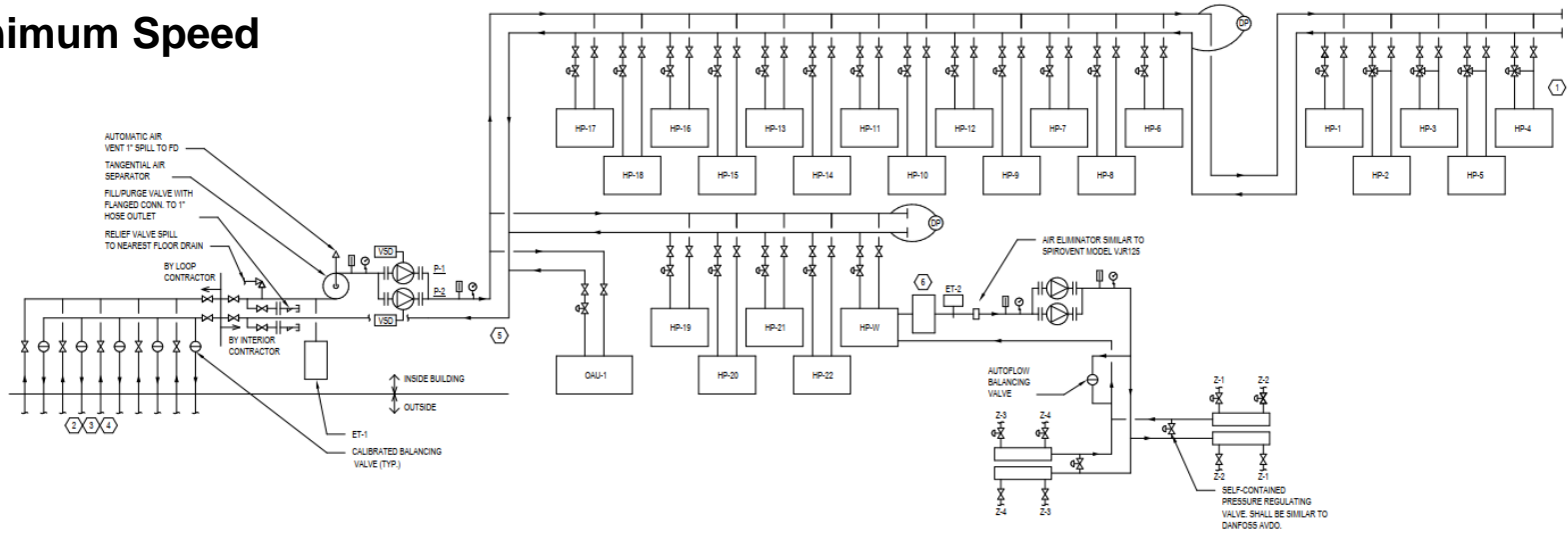
Modes	
Schedule Occupancy	Unoccupied
Push Button Override	Auto
Vacancy Mode	Vacant



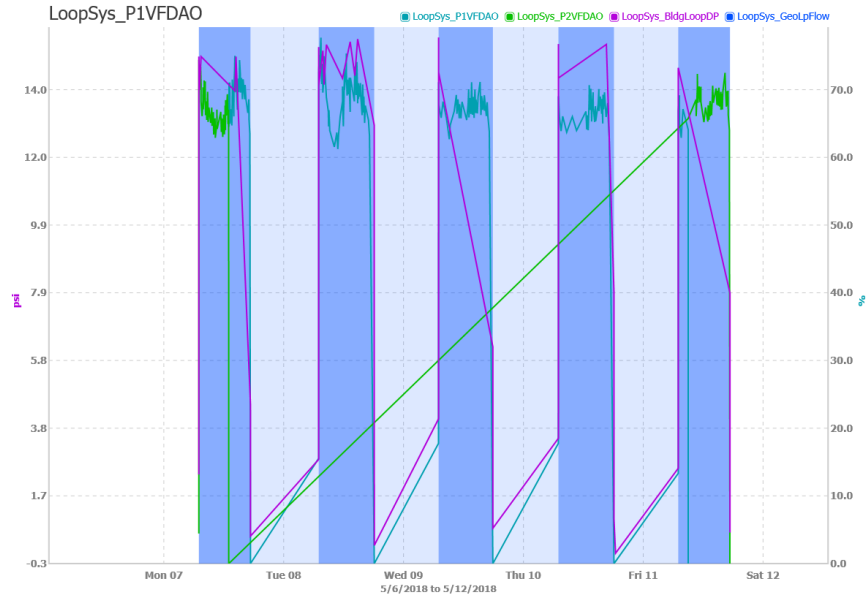
— HP07_OccClgSetpt_HP07_OccClgSetpt(*F) — HP07_OccHtgSetpt_HP07_OccHtgSetpt(F)

Critical HVAC Trends – Condenser Water Pump Operation

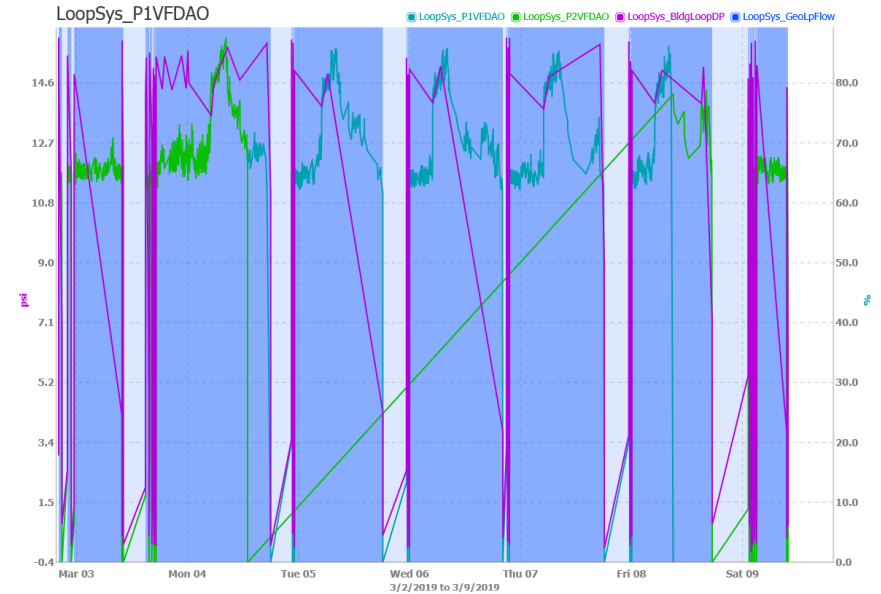
- Off Time
- Pump Minimum Speed



LoopSys_P1VFD AO



LoopSys_P1VFD AO



Critical HVAC Trends – Well Persistence

LoopSys_BldgLpSTmp

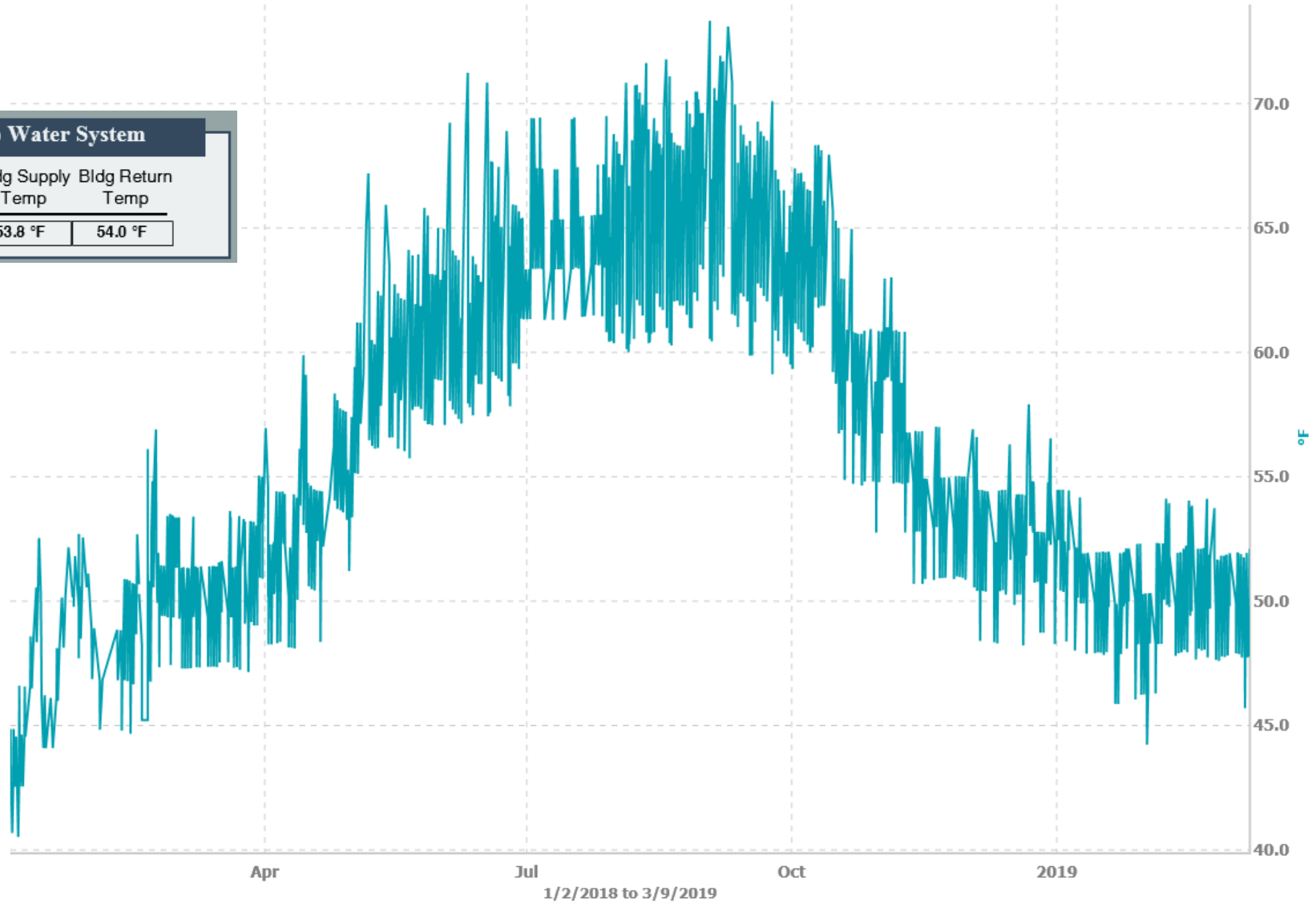
LoopSys_BldgLpSTmp

Loop Water System

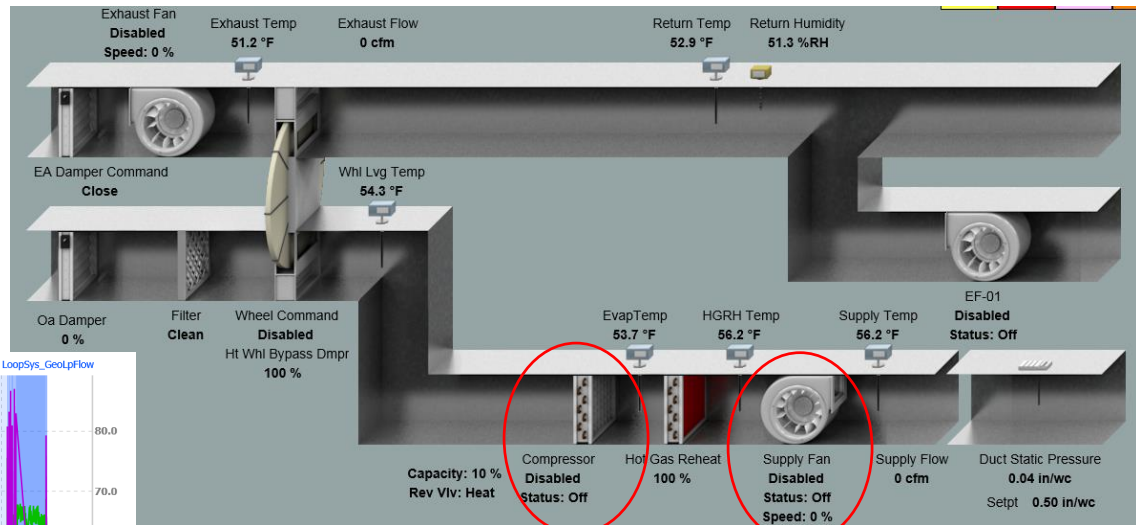
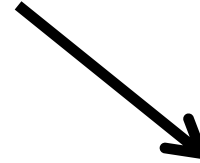
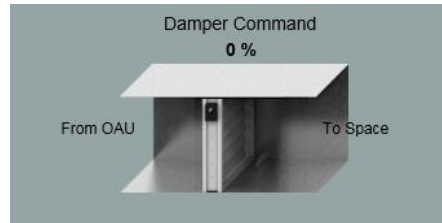
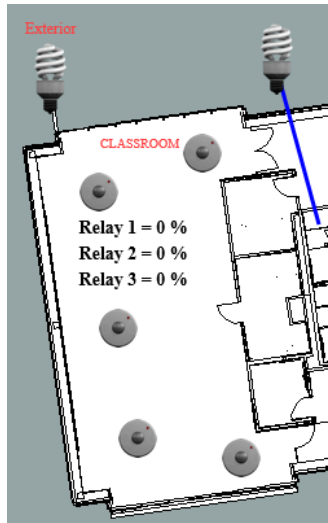
Bldg Supply Temp Bldg Return Temp

53.8 °F

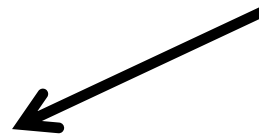
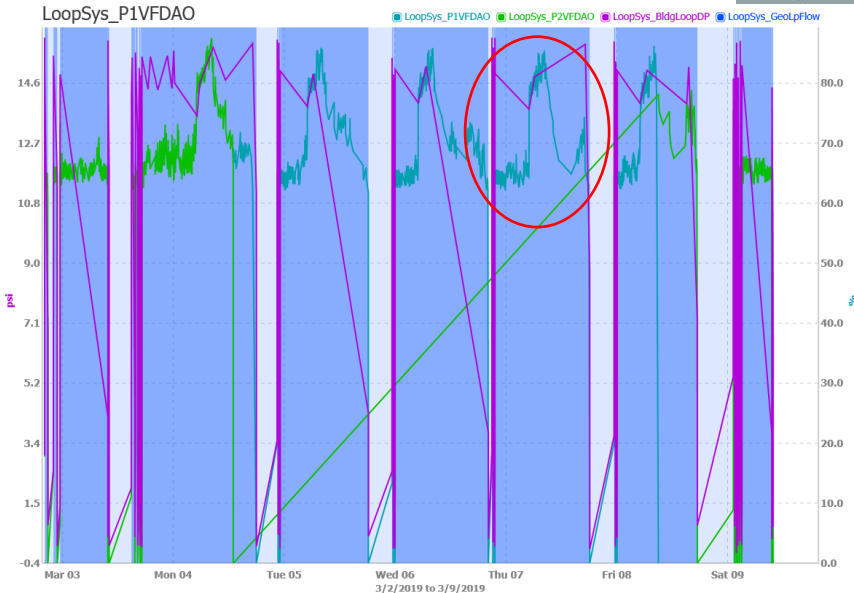
54.0 °F



Critical HVAC Trends – IEQ vs Energy Savings

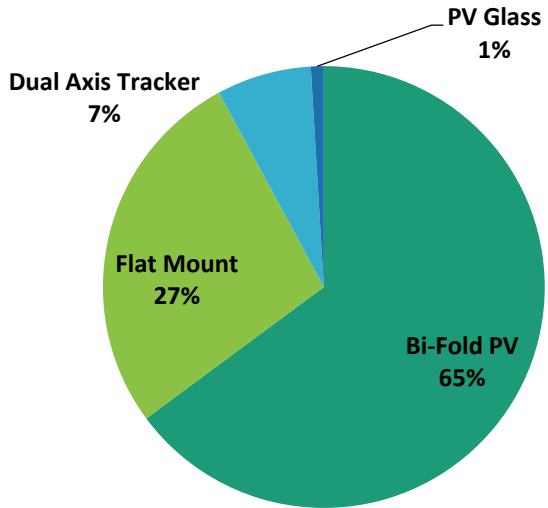


LoopSys_P1VFD AO

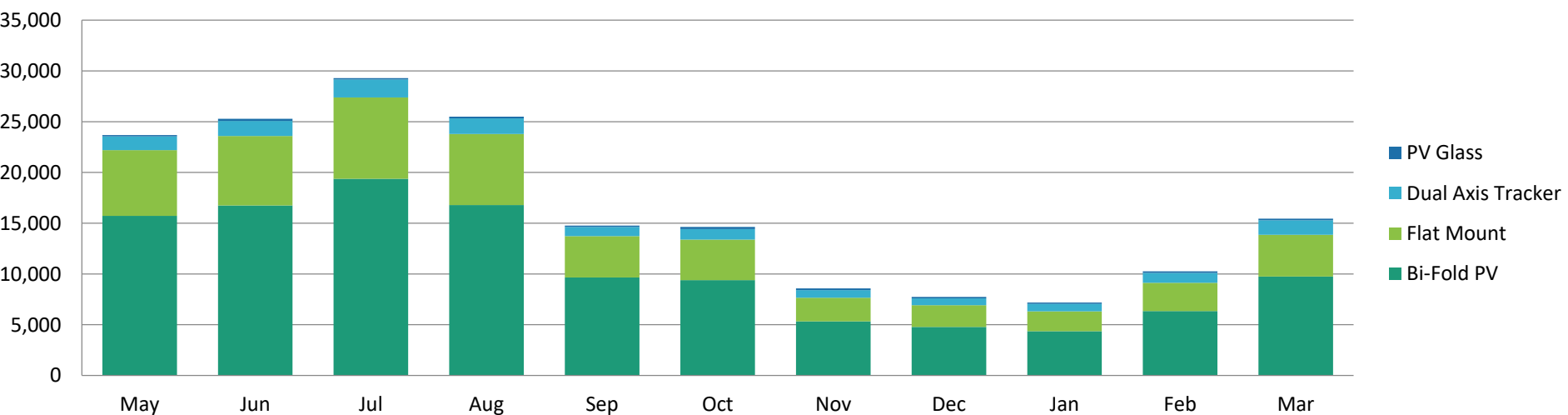


Renewable Energy Production: Tracking by System

RE Production by System: Actual



RE Production by Month: Actual



Revisiting our Predictions...

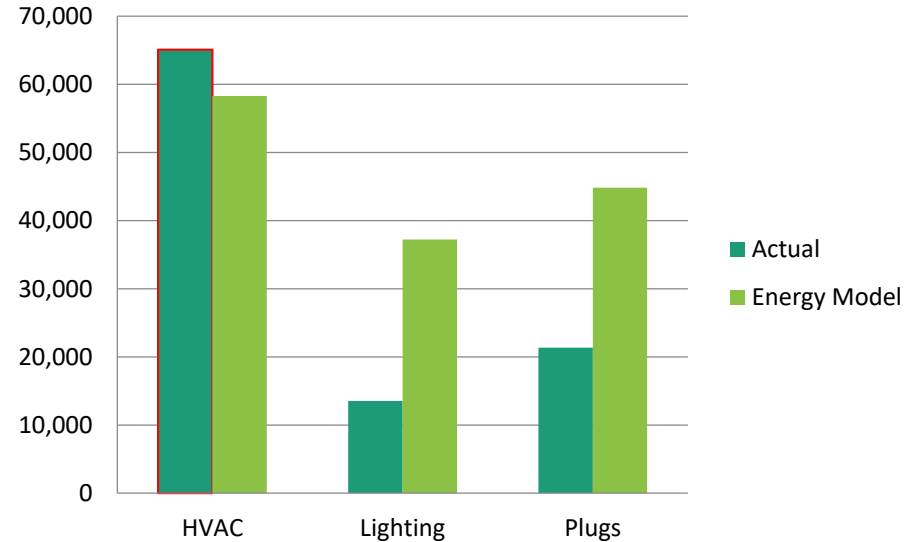
- Building Energy Consumption
- Renewable Energy Systems Production
- Net Positive

Tracking Progress To Net Positive Energy – Building Consumption

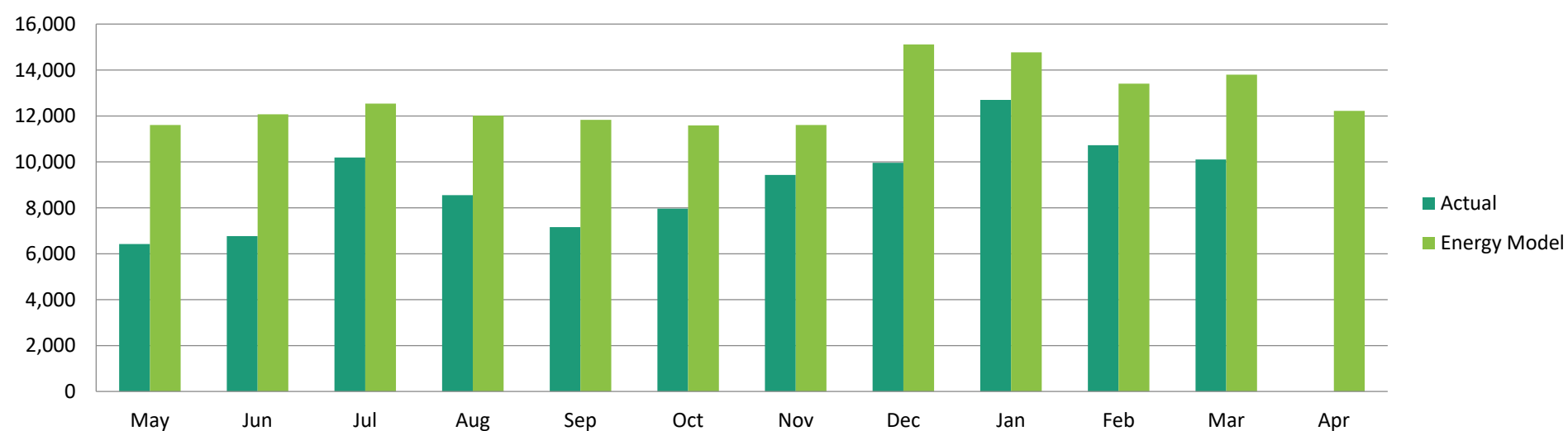
Consumption is ~71% of Energy Model
EUI (tracking to): 26.0 kbtu/sf/yr



Enduse Comparison



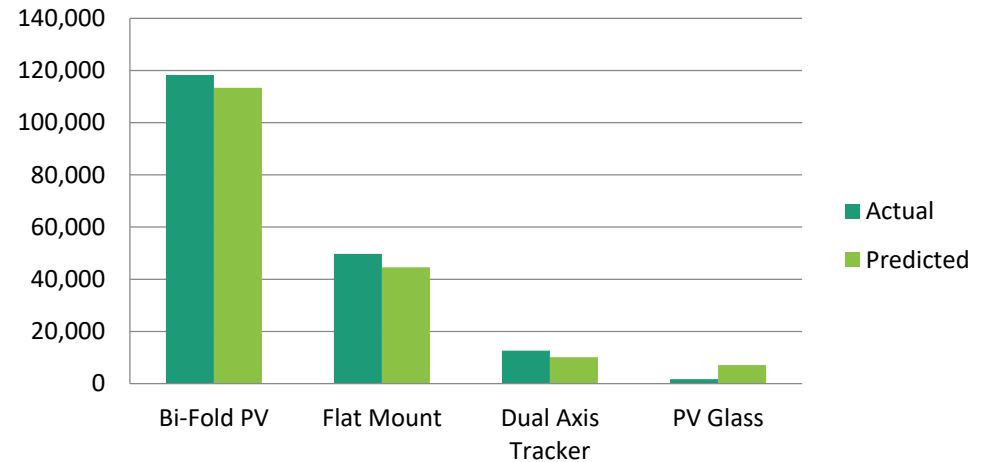
Monthly Comparison



Tracking Progress To Net Positive Energy – Renewable Energy Production

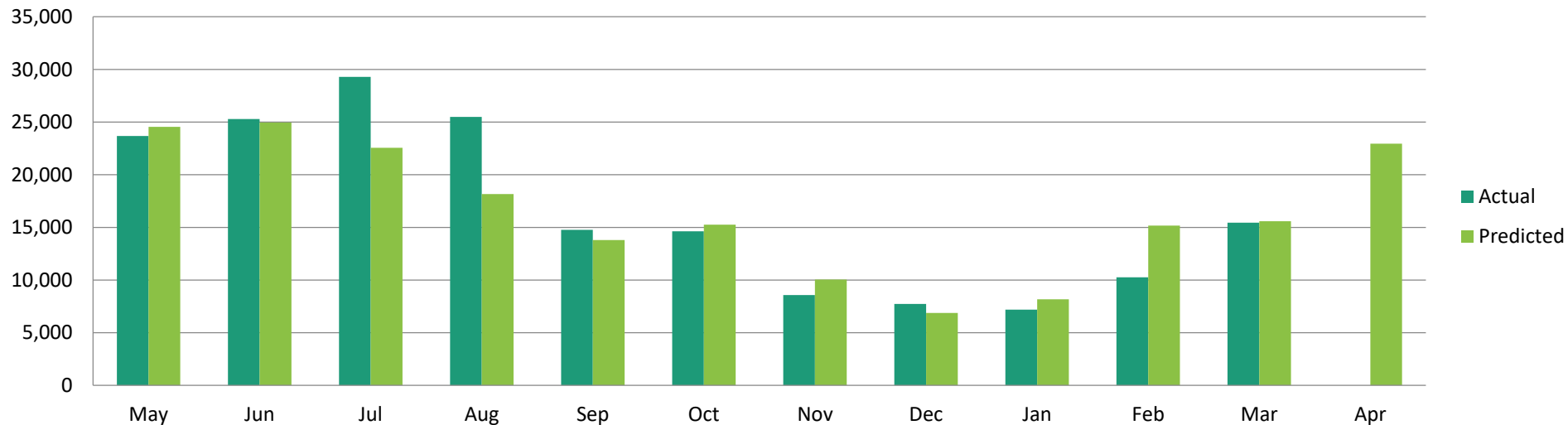


RE Production by System Comparison



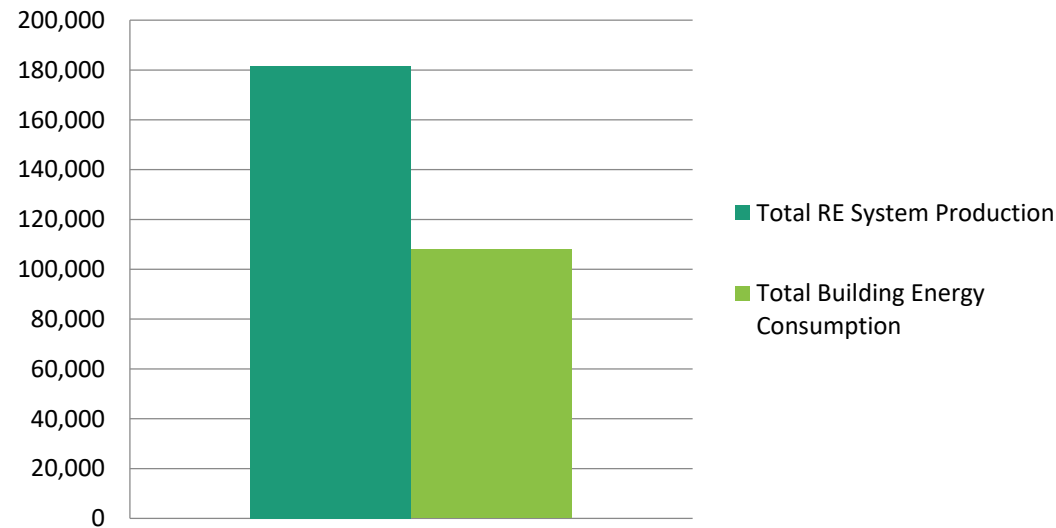
RE Production by Month Comparison

4.1% Surplus



Tracking Progress To Net Positive Energy

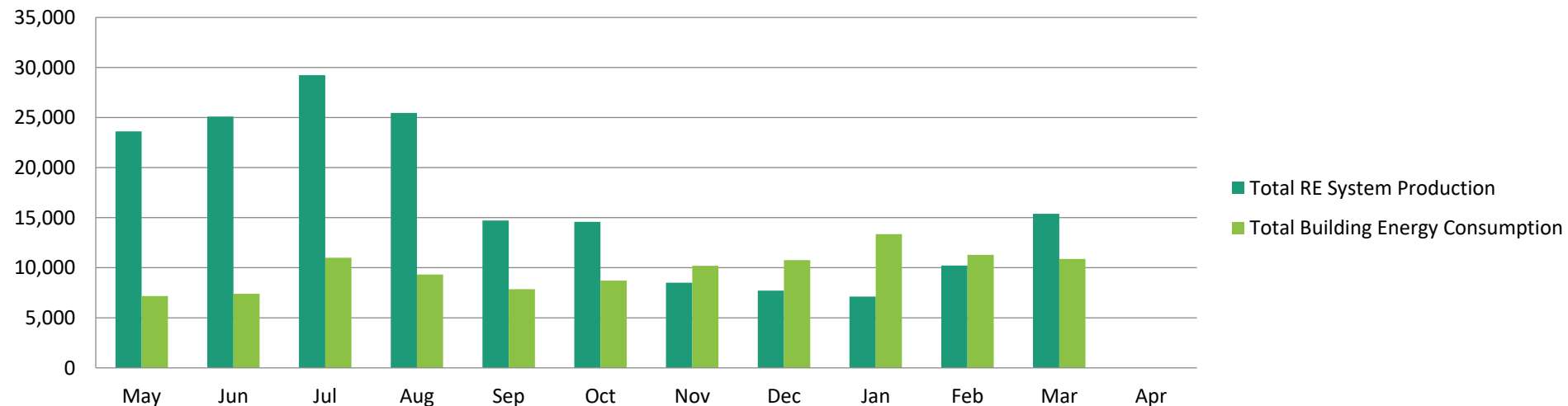
Production vs. Consumption (11 mo.)



Tracking Net Positive!
~68% surplus for 11 months



Monthly Production vs. Consumption



This concludes The American Institute of Architects
Continuing Education Systems Course

Contact Information

